

2007 Penn State Student Satisfaction Survey

Adult Learners

The purpose of the Student Satisfaction Survey is to gather feedback from undergraduate students from 20 Penn State campuses about their experiences at Penn State, including their overall satisfaction with in- and out-of-class experiences, their use of and satisfaction with various student services, and their campus involvement. This survey provides the University with information regarding the effectiveness of services and programs and measures change over time by comparing results with similar surveys conducted in 1999, 2002, and 2004.

A committee of staff, faculty, and students from across the Penn State system reviewed and revised the survey conducted in 2004 for the 2007 administration. Each campus was offered the opportunity to supply questions specific to their campus/college needs. The survey, approved by the Office for Research Protections, was administered online from March 25th to April 25th utilizing the services of Educational Benchmarking, Inc.

Random samples of undergraduate students from each of the Commonwealth campuses were invited to participate in this Web survey via e-mail. A total of 18,953 Commonwealth students were invited to participate. At University Park, the sample was drawn as a simple random sample with additional sampling from the smaller colleges; in total, 10,603 University Park students were invited to participate. In addition to a pre-invitation e-mail from the respective chief Student Affairs officer on each of the campuses, students received an initial invitation to participate and several reminders. Students who completed the survey were entered into a drawing to win a digital camera, an 80GB iPod, or an iPod Nano.

In total, 7,882 students completed the survey for a 26.7% overall response rate. Of those, 41.9% were UP students, and 58.1% attended the Commonwealth campuses.

- ◆ Please note, for some questions regarding satisfaction with student services the number of respondents is low, hence the data may not be representative of students who have used these services.

Overall	n = 7882	100.0%
Adult Learners	n = 1206	15.3%
Non-adult Learners	n = 6676	84.7%

Adult Learners		
All	n = 1206	100.0%
University Park	n = 112	9.3%
Commonwealth Campuses	n = 1094	90.7%

Abington	n = 54	4.5%	Hazleton	n = 21	1.7%
Altoona	n = 53	4.4%	Lehigh Valley	n = 30	2.5%
Beaver	n = 23	1.9%	Mont Alto	n = 77	6.4%
Berks	n = 38	3.2%	New Kensington	n = 63	5.2%
Delaware County	n = 42	3.5%	Schuylkill	n = 34	2.8%
DuBois	n = 71	5.9%	Shenango	n = 115	9.5%
Erie, The Behrend College	n = 43	3.6%	University Park	n = 112	9.3%
Fayette, The Eberly Campus	n = 104	8.6%	Wilkes-Barre	n = 31	2.6%
Greater Allegheny (formerly McKeesport)	n = 13	1.1%	Worthington Scranton	n = 70	5.8%
Harrisburg	n = 117	9.7%	York	n = 95	7.9%

Please focus your responses to the following questions on your current Penn State location.

How satisfied are you with the overall quality of:

- your formal academic experiences?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n = 7882		n = 1206		n = 112		n = 1094	
1 – very dissatisfied	n = 117	1.5%	n = 20	1.7%	n = 1	0.9%	n = 19	1.8%
2 – somewhat dissatisfied	n = 309	3.9%	n = 46	3.9%	n = 9	8.0%	n = 37	3.4%
3 – neutral	n = 589	7.5%	n = 70	5.9%	n = 13	11.6%	n = 57	5.3%
4 – somewhat satisfied	n = 3062	39.1%	n = 371	31.1%	n = 45	40.2%	n = 326	30.2%
5 – very satisfied	n = 3747	47.9%	n = 686	57.5%	n = 44	39.3%	n = 642	59.4%
not applicable	n = 32		n = 9		n = 0		n = 9	
missing	n = 26		n = 4		n = 0		n = 4	
	mean = 4.28		mean = 4.39		mean = 4.09		mean = 4.42	

- your organized extracurricular experiences (e.g., member of student clubs, participating in intramural sports, involved in organized cultural or social activities)?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
1 – very dissatisfied	n = 217	3.4%	n = 27	3.8%	n = 2	2.6%	n = 25	4.0%
2 – somewhat dissatisfied	n = 645	10.0%	n = 72	10.2%	n = 10	13.2%	n = 62	9.9%
3 – neutral	n = 1597	24.8%	n = 250	35.5%	n = 24	31.6%	n = 226	35.9%
4 – somewhat satisfied	n = 1846	28.6%	n = 171	24.3%	n = 18	23.7%	n = 153	24.3%
5 – very satisfied	n = 2142	33.2%	n = 185	26.2%	n = 22	28.9%	n = 163	25.9%
not applicable	n = 1408		n = 498		n = 36		n = 462	
missing	n = 27		n = 3		n = 0		n = 3	
	mean = 3.78		mean = 3.59		mean = 3.63		mean = 3.58	

- your out-of-class experiences (e.g., attending plays, hearing speakers, having informal student discussions)?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
1 – very dissatisfied	n = 194	2.7%	n = 26	2.7%	n = 3	2.9%	n = 23	2.7%
2 – somewhat dissatisfied	n = 534	7.4%	n = 58	6.0%	n = 8	7.7%	n = 50	5.8%
3 – neutral	n = 1659	23.1%	n = 231	23.8%	n = 15	14.4%	n = 216	24.9%
4 – somewhat satisfied	n = 2573	35.9%	n = 340	35.0%	n = 50	48.1%	n = 290	33.4%
5 – very satisfied	n = 2211	30.8%	n = 316	32.5%	n = 28	26.9%	n = 288	33.2%
not applicable	n = 686		n = 232		n = 7		n = 225	
missing	n = 25		n = 3		n = 1		n = 2	
	mean = 3.85		mean = 3.89		mean = 3.88		mean = 3.89	

How satisfied are you with the overall quality of: (continued)

4. your sense of belonging at Penn State?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
1 – very dissatisfied	n = 291	3.8%	n = 46	3.9%	n = 6	5.6%	n = 40	3.7%
2 – somewhat dissatisfied	n = 579	7.5%	n = 80	6.8%	n = 13	12.1%	n = 67	6.2%
3 – neutral	n = 1135	14.7%	n = 177	15.0%	n = 24	22.4%	n = 153	14.2%
4 – somewhat satisfied	n = 2033	26.3%	n = 354	29.9%	n = 31	29.0%	n = 323	30.0%
5 – very satisfied	n = 3700	47.8%	n = 525	44.4%	n = 33	30.8%	n = 492	45.8%
not applicable	n = 116		n = 20		n = 4		n = 16	
missing	n = 28		n = 4		n = 1		n = 3	
	mean = 4.07		mean = 4.04		mean = 3.67		mean = 4.08	

5. the safety and security at your campus?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
1 – very dissatisfied	n = 162	2.1%	n = 25	2.1%	n = 2	1.9%	n = 23	2.2%
2 – somewhat dissatisfied	n = 323	4.2%	n = 44	3.7%	n = 8	7.4%	n = 36	3.4%
3 – neutral	n = 716	9.3%	n = 95	8.1%	n = 11	10.2%	n = 84	7.9%
4 – somewhat satisfied	n = 1947	25.4%	n = 224	19.1%	n = 31	28.7%	n = 193	18.1%
5 – very satisfied	n = 4532	59.0%	n = 786	67.0%	n = 56	51.9%	n = 730	68.5%
not applicable	n = 167		n = 30		n = 3		n = 27	
missing	n = 35		n = 2		n = 1		n = 1	
	mean = 4.35		mean = 4.45		mean = 4.21		mean = 4.47	

6. the University's effort to encourage academic integrity?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
1 – very dissatisfied	n = 141	1.8%	n = 33	2.8%	n = 5	4.5%	n = 28	2.6%
2 – somewhat dissatisfied	n = 227	3.0%	n = 31	2.6%	n = 2	1.8%	n = 29	2.7%
3 – neutral	n = 829	10.8%	n = 84	7.1%	n = 14	12.7%	n = 70	6.5%
4 – somewhat satisfied	n = 2062	26.8%	n = 247	20.9%	n = 37	33.6%	n = 210	19.6%
5 – very satisfied	n = 4433	57.6%	n = 788	66.6%	n = 52	47.3%	n = 736	68.6%
not applicable	n = 154		n = 21		n = 1		n = 20	
missing	n = 36		n = 2		n = 1		n = 1	
	mean = 4.35		mean = 4.46		mean = 4.17		mean = 4.49	

How satisfied are you with the overall quality of: (continued)

7. the orientation program provided when you were a new student?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n =	%	n =	%	n =	%	n =	%
1 – very dissatisfied	394	5.5%	77	8.5%	14	18.4%	63	7.6%
2 – somewhat dissatisfied	780	10.9%	86	9.5%	10	13.2%	76	9.1%
3 – neutral	1567	21.9%	189	20.8%	23	30.3%	166	20.0%
4 – somewhat satisfied	2110	29.5%	239	26.3%	17	22.4%	222	26.7%
5 – very satisfied	2301	32.2%	317	34.9%	12	15.8%	305	36.7%
not applicable	697		293		36		257	
missing	33		5		0		5	
	mean = 3.72		mean = 3.70		mean = 3.04		mean = 3.76	

8. If you were starting college again, would you choose to attend Penn State?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n =	%	n =	%	n =	%	n =	%
yes	5963	92.2%	967	93.2%	67	80.7%	900	94.3%
no	507	7.8%	70	6.8%	16	19.3%	54	5.7%
don't know	1224		142		26		116	
missing/prefer not to answer	188		27		3		24	

This next section concerns some aspects of your academic experiences at your current Penn State location.

How satisfied have you been at Penn State with:

9. the quality of teaching?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n =	%	n =	%	n =	%	n =	%
1 – very dissatisfied	126	1.6%	24	2.0%	2	1.8%	22	2.0%
2 – somewhat dissatisfied	538	6.9%	82	6.8%	17	15.3%	65	6.0%
3 – neutral	855	10.9%	71	5.9%	8	7.2%	63	5.8%
4 – somewhat satisfied	3565	45.5%	421	35.1%	54	48.6%	367	33.7%
5 – very satisfied	2759	35.2%	602	50.2%	30	27.0%	572	52.5%
not applicable	27		6		1		5	
missing	12		0		0		0	
	mean = 4.06		mean = 4.25		mean = 3.84		mean = 4.29	

How satisfied have you been at Penn State with: (continued)

10. the quality of academic courses you've taken?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
1 – very dissatisfied	n = 103	1.3%	n = 21	1.8%	n = 1	0.9%	n = 20	1.8%
2 – somewhat dissatisfied	n = 378	4.8%	n = 48	4.0%	n = 10	9.0%	n = 38	3.5%
3 – neutral	n = 870	11.1%	n = 80	6.7%	n = 12	10.8%	n = 68	6.3%
4 – somewhat satisfied	n = 3568	45.5%	n = 426	35.5%	n = 54	48.6%	n = 372	34.2%
5 – very satisfied	n = 2923	37.3%	n = 624	52.0%	n = 34	30.6%	n = 590	54.2%
not applicable	n = 27		n = 6		n = 1		n = 5	
missing	n = 13		n = 1		n = 0		n = 1	
	mean = 4.13		mean = 4.32		mean = 3.99		mean = 4.35	

11. the quality of your classroom/lab facilities?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
1 – very dissatisfied	n = 148	1.9%	n = 29	2.4%	n = 3	2.7%	n = 26	2.4%
2 – somewhat dissatisfied	n = 566	7.3%	n = 115	9.7%	n = 8	7.2%	n = 107	10.0%
3 – neutral	n = 1034	13.4%	n = 146	12.3%	n = 15	13.5%	n = 131	12.2%
4 – somewhat satisfied	n = 2996	38.7%	n = 389	32.8%	n = 42	37.8%	n = 347	32.3%
5 – very satisfied	n = 2994	38.7%	n = 506	42.7%	n = 43	38.7%	n = 463	43.1%
not applicable	n = 125		n = 17		n = 0		n = 17	
missing	n = 19		n = 4		n = 1		n = 3	
	mean = 4.05		mean = 4.04		mean = 4.03		mean = 4.04	

12. the use of technology in your classes?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
1 – very dissatisfied	n = 136	1.8%	n = 35	3.0%	n = 3	2.7%	n = 32	3.0%
2 – somewhat dissatisfied	n = 414	5.4%	n = 72	6.1%	n = 3	2.7%	n = 69	6.4%
3 – neutral	n = 1170	15.1%	n = 147	12.5%	n = 13	11.8%	n = 134	12.5%
4 – somewhat satisfied	n = 2820	36.5%	n = 408	34.6%	n = 50	45.5%	n = 358	33.5%
5 – very satisfied	n = 3190	41.3%	n = 518	43.9%	n = 41	37.3%	n = 477	44.6%
not applicable	n = 120		n = 23		n = 1		n = 22	
missing	n = 32		n = 3		n = 1		n = 2	
	mean = 4.10		mean = 4.10		mean = 4.12		mean = 4.10	

How satisfied have you been at Penn State with: (continued)

13. the extent to which faculty included diversity/multicultural/international resources in their class presentation, assignments, or discussions?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
1 – very dissatisfied	n = 137	1.8%	n = 28	2.4%	n = 3	2.8%	n = 25	2.4%
2 – somewhat dissatisfied	n = 394	5.3%	n = 37	3.2%	n = 9	8.4%	n = 28	2.7%
3 – neutral	n = 2058	27.4%	n = 207	18.0%	n = 33	30.8%	n = 174	16.6%
4 – somewhat satisfied	n = 2505	33.4%	n = 334	29.0%	n = 38	35.5%	n = 296	28.3%
5 – very satisfied	n = 2406	32.1%	n = 547	47.4%	n = 24	22.4%	n = 523	50.0%
not applicable	n = 356		n = 46		n = 4		n = 42	
missing	n = 26		n = 7		n = 1		n = 6	
	mean = 3.89		mean = 4.16		mean = 3.66		mean = 4.21	

14. the opportunities to meet with faculty outside of class?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
1 – very dissatisfied	n = 141	1.8%	n = 25	2.1%	n = 3	2.7%	n = 22	2.1%
2 – somewhat dissatisfied	n = 347	4.5%	n = 44	3.7%	n = 11	10.0%	n = 33	3.1%
3 – neutral	n = 956	12.4%	n = 105	8.9%	n = 12	10.9%	n = 93	8.7%
4 – somewhat satisfied	n = 2448	31.7%	n = 314	26.7%	n = 44	40.0%	n = 270	25.4%
5 – very satisfied	n = 3822	49.5%	n = 687	58.5%	n = 40	36.4%	n = 647	60.8%
not applicable	n = 153		n = 31		n = 2		n = 29	
missing	n = 15		n = 0		n = 0		n = 0	
	mean = 4.23		mean = 4.36		mean = 3.97		mean = 4.40	

15. your opportunity to participate in an independent research project with a faculty member?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
1 – very dissatisfied	n = 260	5.3%	n = 35	5.5%	n = 10	14.3%	n = 25	4.4%
2 – somewhat dissatisfied	n = 586	12.0%	n = 49	7.7%	n = 10	14.3%	n = 39	6.9%
3 – neutral	n = 1813	37.0%	n = 211	33.1%	n = 19	27.1%	n = 192	33.9%
4 – somewhat satisfied	n = 1062	21.7%	n = 130	20.4%	n = 15	21.4%	n = 115	20.3%
5 – very satisfied	n = 1177	24.0%	n = 212	33.3%	n = 16	22.9%	n = 196	34.6%
not applicable	n = 2945		n = 564		n = 42		n = 522	
missing	n = 39		n = 5		n = 0		n = 5	
	mean = 3.47		mean = 3.68		mean = 3.24		mean = 3.74	

How satisfied have you been at Penn State with: (continued)

16. your opportunity to participate in a Penn State study abroad program?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
1 – very dissatisfied	n = 210	4.5%	n = 25	4.8%	n = 3	4.9%	n = 22	4.8%
2 – somewhat dissatisfied	n = 423	9.0%	n = 27	5.2%	n = 7	11.5%	n = 20	4.3%
3 – neutral	n = 1768	37.5%	n = 243	46.4%	n = 24	39.3%	n = 219	47.3%
4 – somewhat satisfied	n = 1065	22.6%	n = 102	19.5%	n = 15	24.6%	n = 87	18.8%
5 – very satisfied	n = 1248	26.5%	n = 127	24.2%	n = 12	19.7%	n = 115	24.8%
not applicable	n = 3139		n = 679		n = 50		n = 629	
missing	n = 29		n = 3		n = 1		n = 2	
	mean = 3.58		mean = 3.53		mean = 3.43		mean = 3.55	

17. your opportunity to participate in a Penn State approved co-op, internship, or student teaching experience?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
1 – very dissatisfied	n = 240	4.8%	n = 41	6.4%	n = 12	16.2%	n = 29	5.2%
2 – somewhat dissatisfied	n = 457	9.1%	n = 52	8.2%	n = 10	13.5%	n = 42	7.5%
3 – neutral	n = 1624	32.2%	n = 179	28.1%	n = 14	18.9%	n = 165	29.4%
4 – somewhat satisfied	n = 1227	24.3%	n = 144	22.6%	n = 20	27.0%	n = 124	22.1%
5 – very satisfied	n = 1496	29.7%	n = 220	34.6%	n = 18	24.3%	n = 202	35.9%
not applicable	n = 2800		n = 565		n = 38		n = 527	
missing	n = 38		n = 5		n = 0		n = 5	
	mean = 3.65		mean = 3.71		mean = 3.30		mean = 3.76	

18. the courses you have taken in your major or field of study?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
1 – very dissatisfied	n = 179	2.4%	n = 35	3.0%	n = 4	3.6%	n = 31	2.9%
2 – somewhat dissatisfied	n = 460	6.2%	n = 59	5.0%	n = 8	7.2%	n = 51	4.8%
3 – neutral	n = 789	10.6%	n = 90	7.7%	n = 9	8.1%	n = 81	7.7%
4 – somewhat satisfied	n = 2734	36.7%	n = 365	31.2%	n = 51	45.9%	n = 314	29.7%
5 – very satisfied	n = 3292	44.2%	n = 620	53.0%	n = 39	35.1%	n = 581	54.9%
not applicable	n = 407		n = 36		n = 1		n = 35	
missing	n = 21		n = 1		n = 0		n = 1	
	mean = 4.14		mean = 4.26		mean = 4.02		mean = 4.29	

How satisfied have you been at Penn State with: (continued)

19. the availability of courses to make progress toward your degree?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
1 – very dissatisfied	n = 516	6.7%	n = 117	9.8%	n = 14	12.6%	n = 103	9.5%
2 – somewhat dissatisfied	n = 1119	14.4%	n = 216	18.1%	n = 18	16.2%	n = 198	18.2%
3 – neutral	n = 1011	13.0%	n = 132	11.0%	n = 10	9.0%	n = 122	11.2%
4 – somewhat satisfied	n = 2597	33.5%	n = 327	27.3%	n = 40	36.0%	n = 287	26.5%
5 – very satisfied	n = 2505	32.3%	n = 404	33.8%	n = 29	26.1%	n = 375	34.6%
not applicable	n = 97		n = 6		n = 1		n = 5	
missing	n = 37		n = 4		n = 0		n = 4	
	mean = 3.70		mean = 3.57		mean = 3.47		mean = 3.58	

20. the process of registering for courses?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
1 – very dissatisfied	n = 280	3.6%	n = 37	3.1%	n = 7	6.4%	n = 30	2.8%
2 – somewhat dissatisfied	n = 736	9.5%	n = 60	5.1%	n = 5	4.5%	n = 55	5.1%
3 – neutral	n = 1037	13.4%	n = 119	10.0%	n = 11	10.0%	n = 108	10.0%
4 – somewhat satisfied	n = 2383	30.7%	n = 301	25.4%	n = 43	39.1%	n = 258	24.0%
5 – very satisfied	n = 3322	42.8%	n = 668	56.4%	n = 44	40.0%	n = 624	58.0%
not applicable	n = 77		n = 13		n = 2		n = 11	
missing	n = 47		n = 8		n = 0		n = 8	
	mean = 4.00		mean = 4.27		mean = 4.02		mean = 4.29	

How satisfied have you been this past year with the:

21. advising resources available online (e.g., eLion and Advising @ PSU)?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
1 – very dissatisfied	n = 230	3.0%	n = 37	3.2%	n = 4	4.0%	n = 33	3.2%
2 – somewhat dissatisfied	n = 510	6.7%	n = 62	5.4%	n = 9	8.9%	n = 53	5.1%
3 – neutral	n = 1177	15.4%	n = 148	12.9%	n = 17	16.8%	n = 131	12.5%
4 – somewhat satisfied	n = 2502	32.8%	n = 308	26.9%	n = 31	30.7%	n = 277	26.5%
5 – very satisfied	n = 3202	42.0%	n = 592	51.6%	n = 40	39.6%	n = 552	52.8%
not applicable	n = 243		n = 57		n = 11		n = 46	
missing	n = 18		n = 2		n = 0		n = 2	
	mean = 4.04		mean = 4.18		mean = 3.93		mean = 4.21	

How satisfied have you been this past year with the: (continued)

22. accessibility of your academic advisor (e.g., by e-mail, phone, office hours, and/or appointments)?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n =	%	n =	%	n =	%	n =	%
1 – very dissatisfied	442	5.8%	57	4.9%	6	5.7%	51	4.8%
2 – somewhat dissatisfied	686	9.0%	78	6.7%	8	7.6%	70	6.6%
3 – neutral	1030	13.4%	121	10.3%	12	11.4%	109	10.2%
4 – somewhat satisfied	1864	24.3%	243	20.7%	26	24.8%	217	20.3%
5 – very satisfied	3636	47.5%	673	57.4%	53	50.5%	620	58.1%
not applicable	206		33		7		26	
missing	18		1		0		1	
	mean = 3.99		mean = 4.19		mean = 4.07		mean = 4.20	

23. information and/or referrals your advisor provides to help you make informed decisions?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n =	%	n =	%	n =	%	n =	%
1 – very dissatisfied	548	7.4%	70	6.2%	10	9.5%	60	5.9%
2 – somewhat dissatisfied	767	10.3%	97	8.6%	9	8.6%	88	8.6%
3 – neutral	1291	17.3%	149	13.2%	16	15.2%	133	13.0%
4 – somewhat satisfied	1998	26.8%	289	25.6%	30	28.6%	259	25.3%
5 – very satisfied	2851	38.2%	522	46.3%	40	38.1%	482	47.2%
not applicable	401		75		7		68	
missing	26		4		0		4	
	mean = 3.78		mean = 3.97		mean = 3.77		mean = 3.99	

24. overall quality of your academic advising?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n =	%	n =	%	n =	%	n =	%
1 – very dissatisfied	530	6.9%	73	6.2%	10	9.3%	63	5.9%
2 – somewhat dissatisfied	764	10.0%	92	7.9%	8	7.5%	84	7.9%
3 – neutral	1197	15.6%	136	11.6%	12	11.2%	124	11.7%
4 – somewhat satisfied	2038	26.6%	280	23.9%	32	29.9%	248	23.3%
5 – very satisfied	3139	40.9%	589	50.3%	45	42.1%	544	51.2%
not applicable	189		34		5		29	
missing	25		2		0		2	
	mean = 3.85		mean = 4.04		mean = 3.88		mean = 4.06	

The next questions focus on your use and satisfaction with student services.

Note: use N/A if 'not applicable' for your campus.

25. How often have you used campus career planning services?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
never	n = 4392	60.4%	n = 713	61.6%	n = 69	64.5%	n = 644	61.3%
once	n = 1323	18.2%	n = 176	15.2%	n = 16	15.0%	n = 160	15.2%
more than once	n = 1054	14.5%	n = 168	14.5%	n = 17	15.9%	n = 151	14.4%
not applicable	n = 499	6.9%	n = 100	8.6%	n = 5	4.7%	n = 95	9.0%
don't know	n = 538		n = 38		n = 4		n = 34	
missing/prefer not to answer	n = 76		n = 11		n = 1		n = 10	

26. If once or more, how satisfied were you?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n = 2377		n = 344		n = 33		n = 311	
1 – very dissatisfied	n = 58	2.6%	n = 16	4.9%	n = 1	3.2%	n = 15	5.1%
2 – somewhat dissatisfied	n = 144	6.4%	n = 17	5.2%	n = 3	9.7%	n = 14	4.7%
3 – neutral	n = 390	17.3%	n = 45	13.7%	n = 2	6.5%	n = 43	14.5%
4 – somewhat satisfied	n = 915	40.5%	n = 110	33.5%	n = 8	25.8%	n = 102	34.3%
5 – very satisfied	n = 753	33.3%	n = 140	42.7%	n = 17	54.8%	n = 123	41.4%
not applicable	n = 23		n = 6		n = 0		n = 6	
missing	n = 94		n = 10		n = 2		n = 8	
	mean = 3.96		mean = 4.04		mean = 4.19		mean = 4.02	

27. How often have you used campus computer support services?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n =	%	n =	%	n =	%	n =	%
never	2512	34.0%	427	37.3%	46	42.2%	381	36.8%
once	1720	23.3%	195	17.0%	19	17.4%	176	17.0%
more than once	2923	39.5%	487	42.5%	40	36.7%	447	43.1%
not applicable	238	3.2%	36	3.1%	4	3.7%	32	3.1%
don't know	400		49		3		46	
missing/prefer not to answer	89		12		0		12	

28. If once or more, how satisfied were you?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n =	%	n =	%	n =	%	n =	%
	n = 4643		n = 682		n = 59		n = 623	
1 – very dissatisfied	127	2.8%	20	3.0%	3	5.3%	17	2.8%
2 – somewhat dissatisfied	240	5.4%	35	5.3%	6	10.5%	29	4.8%
3 – neutral	473	10.6%	48	7.3%	3	5.3%	45	7.5%
4 – somewhat satisfied	1552	34.7%	176	26.8%	18	31.6%	158	26.3%
5 – very satisfied	2080	46.5%	378	57.5%	27	47.4%	351	58.5%
not applicable	15		1		0		1	
missing	156		24		2		22	
	mean = 4.17		mean = 4.30		mean = 4.05		mean = 4.33	

29. How often have you used campus student healthcare services?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n =	%	n =	%	n =	%	n =	%
never	4081	52.9%	835	70.1%	60	54.1%	775	71.8%
once	1426	18.5%	127	10.7%	19	17.1%	108	10.0%
more than once	1885	24.4%	131	11.0%	28	25.2%	103	9.5%
not applicable	322	4.2%	98	8.2%	4	3.6%	94	8.7%
don't know	71		2		0		2	
missing/prefer not to answer	97		13		1		12	

30. If once or more, how satisfied were you?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n =	%	n =	%	n =	%	n =	%
	n = 3311		n = 258		n = 47		n = 211	
1 – very dissatisfied	142	4.4%	8	3.2%	2	4.3%	6	3.0%
2 – somewhat dissatisfied	332	10.4%	17	6.9%	7	14.9%	10	5.0%
3 – neutral	325	10.1%	21	8.5%	3	6.4%	18	9.0%
4 – somewhat satisfied	941	29.4%	46	18.5%	15	31.9%	31	15.4%
5 – very satisfied	1466	45.7%	156	62.9%	20	42.6%	136	67.7%
not applicable	8		1		0		1	
missing	97		9		0		9	
	mean = 4.02		mean = 4.31		mean = 3.94		mean = 4.40	

31. How often have you used the campus bookstore?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n =	%	n =	%	n =	%	n =	%
never	50	0.6%	9	0.8%	1	0.9%	8	0.7%
once	270	3.5%	41	3.4%	2	1.8%	39	3.6%
more than once	7456	95.8%	1142	95.7%	109	97.3%	1033	95.6%
not applicable	10	0.1%	1	0.1%	0	-- %	1	0.1%
don't know	20		4		0		4	
missing/prefer not to answer	76		9		0		9	

32. If once or more, how satisfied were you?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n =	%	n =	%	n =	%	n =	%
	n = 7726		n = 1183		n = 111		n = 1072	
1 – very dissatisfied	326	4.4%	49	4.3%	5	4.7%	44	4.2%
2 – somewhat dissatisfied	716	9.6%	108	9.4%	11	10.3%	97	9.4%
3 – neutral	964	12.9%	116	10.1%	16	15.0%	100	9.6%
4 – somewhat satisfied	2614	34.9%	335	29.3%	46	43.0%	289	27.9%
5 – very satisfied	2873	38.3%	536	46.9%	29	27.1%	507	48.9%
not applicable	12		2		0		2	
missing	221		37		4		33	
	mean = 3.93		mean = 4.05		mean = 3.78		mean = 4.08	

33. How often have you used campus counseling and psychological services?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n =	%	n =	%	n =	%	n =	%
never	6709	86.6%	1016	85.4%	87	79.1%	929	86.1%
once	313	4.0%	40	3.4%	8	7.3%	32	3.0%
more than once	382	4.9%	58	4.9%	12	10.9%	46	4.3%
not applicable	339	4.4%	75	6.3%	3	2.7%	72	6.7%
don't know	47		5		1		4	
missing/prefer not to answer	92		12		1		11	

34. If once or more, how satisfied were you?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n =	%	n =	%	n =	%	n =	%
	n = 695		n = 98		n = 20 ↓		n = 78	
1 – very dissatisfied	51	7.7%	8	8.3%	0	-- %	8	10.5%
2 – somewhat dissatisfied	63	9.5%	9	9.4%	2	10.0%	7	9.2%
3 – neutral	90	13.5%	10	10.4%	4	20.0%	6	7.9%
4 – somewhat satisfied	169	25.4%	20	20.8%	5	25.0%	15	19.7%
5 – very satisfied	292	43.9%	49	51.0%	9	45.0%	40	52.6%
not applicable	3		0		0		0	
missing	27		2		0		2	
	mean = 3.88		mean = 3.97		mean = 4.05		mean = 3.95	

35. How often have you used student financial aid services?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
never	n = 2480	34.9%	n = 181	15.4%	n = 21	19.4%	n = 160	15.0%
once	n = 1072	15.1%	n = 137	11.6%	n = 12	11.1%	n = 125	11.7%
more than once	n = 3353	47.2%	n = 839	71.2%	n = 72	66.7%	n = 767	71.7%
not applicable	n = 195	2.7%	n = 21	1.8%	n = 3	2.8%	n = 18	1.7%
don't know	n = 643		n = 17		n = 4		n = 13	
missing/prefer not to answer	n = 139		n = 11		n = 0		n = 11	

36. If once or more, how satisfied were you?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n = 4425		n = 976		n = 84		n = 892	
1 – very dissatisfied	n = 265	6.2%	n = 42	4.4%	n = 7	8.4%	n = 35	4.1%
2 – somewhat dissatisfied	n = 375	8.8%	n = 51	5.4%	n = 9	10.8%	n = 42	4.9%
3 – neutral	n = 627	14.7%	n = 64	6.8%	n = 7	8.4%	n = 57	6.6%
4 – somewhat satisfied	n = 1254	29.4%	n = 235	24.8%	n = 25	30.1%	n = 210	24.3%
5 – very satisfied	n = 1742	40.9%	n = 555	58.6%	n = 35	42.2%	n = 520	60.2%
not applicable	n = 12		n = 1		n = 0		n = 1	
missing	n = 150		n = 28		n = 1		n = 27	
	mean = 3.90		mean = 4.28		mean = 3.87		mean = 4.32	

37. How often have you used part-time or full-time job placement services on campus?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
never	n = 6271	82.0%	n = 1002	84.7%	n = 87	79.8%	n = 915	85.2%
once	n = 528	6.9%	n = 55	4.6%	n = 9	8.3%	n = 46	4.3%
more than once	n = 418	5.5%	n = 48	4.1%	n = 10	9.2%	n = 38	3.5%
not applicable	n = 432	5.6%	n = 78	6.6%	n = 3	2.8%	n = 75	7.0%
don't know	n = 121		n = 11		n = 3		n = 8	
missing/prefer not to answer	n = 112		n = 12		n = 0		n = 12	

38. If once or more, how satisfied were you?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n = 946		n = 103		n = 19 ♦		n = 84	
1 – very dissatisfied	n = 73	8.1%	n = 11	11.0%	n = 4	21.1%	n = 7	8.6%
2 – somewhat dissatisfied	n = 73	8.1%	n = 8	8.0%	n = 2	10.5%	n = 6	7.4%
3 – neutral	n = 139	15.4%	n = 19	19.0%	n = 2	10.5%	n = 17	21.0%
4 – somewhat satisfied	n = 279	30.9%	n = 20	20.0%	n = 7	36.8%	n = 13	16.0%
5 – very satisfied	n = 338	37.5%	n = 42	42.0%	n = 4	21.1%	n = 38	46.9%
not applicable	n = 3		n = 1		n = 0		n = 1	
missing	n = 41		n = 2		n = 0		n = 2	
	mean = 3.82		mean = 3.74		mean = 3.26		mean = 3.85	

39. How often have you used campus recreational sports facilities?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
never	n = 2239	29.0%	n = 719	60.5%	n = 48	43.2%	n = 671	62.2%
once	n = 419	5.4%	n = 66	5.6%	n = 6	5.4%	n = 60	5.6%
more than once	n = 4918	63.7%	n = 355	29.9%	n = 55	49.5%	n = 300	27.8%
not applicable	n = 142	1.8%	n = 49	4.1%	n = 2	1.8%	n = 47	4.4%
don't know	n = 63		n = 2		n = 0		n = 2	
missing/prefer not to answer	n = 101		n = 15		n = 1		n = 14	

40. If once or more, how satisfied were you?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n = 5337		n = 421		n = 61		n = 360	
1 – very dissatisfied	n = 140	2.7%	n = 20	4.9%	n = 1	1.7%	n = 19	5.4%
2 – somewhat dissatisfied	n = 354	6.8%	n = 34	8.3%	n = 6	10.0%	n = 28	8.0%
3 – neutral	n = 492	9.5%	n = 52	12.6%	n = 4	6.7%	n = 48	13.6%
4 – somewhat satisfied	n = 1998	38.7%	n = 157	38.1%	n = 29	48.3%	n = 128	36.4%
5 – very satisfied	n = 2184	42.3%	n = 149	36.2%	n = 20	33.3%	n = 129	36.6%
not applicable	n = 8		n = 0		n = 0		n = 0	
missing	n = 161		n = 9		n = 1		n = 8	
	mean = 4.11		mean = 3.92		mean = 4.02		mean = 3.91	

41. How often have you used campus library services (including online services)?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
never	n = 349	4.5%	n = 82	6.9%	n = 6	5.4%	n = 76	7.1%
once	n = 516	6.7%	n = 72	6.1%	n = 7	6.3%	n = 65	6.1%
more than once	n = 6849	88.5%	n = 1026	86.5%	n = 98	87.5%	n = 928	86.4%
not applicable	n = 26	0.3%	n = 6	0.5%	n = 1	0.9%	n = 5	0.5%
don't know	n = 42		n = 1		n = 0		n = 1	
missing/prefer not to answer	n = 100		n = 19		n = 0		n = 19	

42. If once or more, how satisfied were you?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n = 7365		n = 1098		n = 105		n = 993	
1 – very dissatisfied	n = 77	1.1%	n = 16	1.5%	n = 3	2.9%	n = 13	1.4%
2 – somewhat dissatisfied	n = 165	2.3%	n = 32	3.0%	n = 3	2.9%	n = 29	3.0%
3 – neutral	n = 559	7.8%	n = 51	4.8%	n = 3	2.9%	n = 48	5.0%
4 – somewhat satisfied	n = 2418	33.9%	n = 282	26.7%	n = 35	34.3%	n = 247	25.8%
5 – very satisfied	n = 3909	54.8%	n = 677	64.0%	n = 58	56.9%	n = 619	64.7%
not applicable	n = 11		n = 3		n = 1		n = 2	
missing	n = 226		n = 37		n = 2		n = 35	
	mean = 4.39		mean = 4.49		mean = 4.39		mean = 4.50	

43. How often have you used campus learning support services?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
never	n = 4722	63.6%	n = 672	58.0%	n = 67	62.6%	n = 605	57.5%
once	n = 914	12.3%	n = 147	12.7%	n = 14	13.1%	n = 133	12.6%
more than once	n = 1549	20.9%	n = 303	26.1%	n = 22	20.6%	n = 281	26.7%
not applicable	n = 242	3.3%	n = 37	3.2%	n = 4	3.7%	n = 33	3.1%
don't know	n = 345		n = 31		n = 3		n = 28	
missing/prefer not to answer	n = 110		n = 16		n = 2		n = 14	

44. If once or more, how satisfied were you?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n = 2463		n = 450		n = 36		n = 414	
1 – very dissatisfied	n = 88	3.7%	n = 25	5.8%	n = 6	17.1%	n = 19	4.8%
2 – somewhat dissatisfied	n = 162	6.9%	n = 35	8.1%	n = 7	20.0%	n = 28	7.1%
3 – neutral	n = 341	14.5%	n = 37	8.6%	n = 3	8.6%	n = 34	8.6%
4 – somewhat satisfied	n = 839	35.6%	n = 104	24.1%	n = 10	28.6%	n = 94	23.7%
5 – very satisfied	n = 927	39.3%	n = 230	53.4%	n = 9	25.7%	n = 221	55.8%
not applicable	n = 9		n = 2		n = 0		n = 2	
missing	n = 97		n = 17		n = 1		n = 16	
	mean = 4.00		mean = 4.11		mean = 3.26		mean = 4.19	

45. How often have you used food services provided on campus?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
never	n = 734	9.5%	n = 251	21.1%	n = 23	20.7%	n = 228	21.2%
once	n = 312	4.0%	n = 61	5.1%	n = 2	1.8%	n = 59	5.5%
more than once	n = 6641	85.7%	n = 855	72.0%	n = 85	76.6%	n = 770	71.6%
not applicable	n = 66	0.9%	n = 20	1.7%	n = 1	0.9%	n = 19	1.8%
don't know	n = 43		n = 2		n = 0		n = 2	
missing/prefer not to answer	n = 86		n = 17		n = 1		n = 16	

46. If once or more, how satisfied were you?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n = 6953		n = 916		n = 87		n = 829	
1 – very dissatisfied	n = 389	5.8%	n = 62	7.0%	n = 3	3.5%	n = 59	7.4%
2 – somewhat dissatisfied	n = 820	12.1%	n = 120	13.6%	n = 9	10.5%	n = 111	13.9%
3 – neutral	n = 1098	16.3%	n = 124	14.0%	n = 13	15.1%	n = 111	13.9%
4 – somewhat satisfied	n = 2619	38.8%	n = 287	32.4%	n = 32	37.2%	n = 255	31.9%
5 – very satisfied	n = 1829	27.1%	n = 292	33.0%	n = 29	33.7%	n = 263	32.9%
not applicable	n = 10		n = 3		n = 0		n = 3	
missing	n = 188		n = 28		n = 1		n = 27	
	mean = 3.69		mean = 3.71		mean = 3.87		mean = 3.69	

47. How often have you used campus resources for women students?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
never	n = 6118	81.0%	n = 942	80.9%	n = 92	82.1%	n = 850	80.8%
once	n = 121	1.6%	n = 11	0.9%	n = 2	1.8%	n = 9	0.9%
more than once	n = 176	2.3%	n = 22	1.9%	n = 2	1.8%	n = 20	1.9%
not applicable	n = 1135	15.0%	n = 189	16.2%	n = 16	14.3%	n = 173	16.4%
don't know	n = 229		n = 23		n = 0		n = 23	
missing/prefer not to answer	n = 103		n = 19		n = 0		n = 19	

48. If once or more, how satisfied were you?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n = 297		n = 33		n = 4 ♦		n = 29	
1 – very dissatisfied	n = 5	1.8%	n = 1	3.2%	n = 1	25.0%	n = 0	-- %
2 – somewhat dissatisfied	n = 10	3.7%	n = 2	6.5%	n = 1	25.0%	n = 1	3.7%
3 – neutral	n = 36	13.2%	n = 3	9.7%	n = 0	-- %	n = 3	11.1%
4 – somewhat satisfied	n = 86	31.6%	n = 2	6.5%	n = 0	-- %	n = 2	7.4%
5 – very satisfied	n = 135	49.6%	n = 23	74.2%	n = 4	50.0%	n = 21	77.8%
not applicable	n = 1		n = 0		n = 0		n = 0	
missing	n = 24		n = 2		n = 0		n = 2	
	mean = 4.24		mean = 4.42		mean = 3.25		mean = 4.59	

49. How often have you used campus resources for adult learners?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
never	n = 5885	77.5%	n = 761	67.2%	n = 61	56.0%	n = 700	68.4%
once	n = 129	1.7%	n = 82	7.2%	n = 18	16.5%	n = 64	6.3%
more than once	n = 301	4.0%	n = 237	20.9%	n = 26	23.9%	n = 211	20.6%
not applicable	n = 1279	16.8%	n = 52	4.6%	n = 4	3.7%	n = 48	4.7%
don't know	n = 200		n = 57		n = 1		n = 56	
missing/prefer not to answer	n = 88		n = 17		n = 2		n = 15	

50. If once or more, how satisfied were you?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n = 430		n = 319		n = 44		n = 275	
1 – very dissatisfied	n = 18	4.5%	n = 16	5.2%	n = 1	2.4%	n = 15	5.7%
2 – somewhat dissatisfied	n = 29	7.3%	n = 25	8.2%	n = 6	14.3%	n = 19	7.2%
3 – neutral	n = 29	7.3%	n = 20	6.6%	n = 4	9.5%	n = 16	6.1%
4 – somewhat satisfied	n = 120	30.1%	n = 81	26.6%	n = 20	47.6%	n = 61	23.2%
5 – very satisfied	n = 203	50.9%	n = 163	53.4%	n = 11	26.2%	n = 152	57.8%
not applicable	n = 3		n = 1		n = 1		n = 0	
missing	n = 28		n = 13		n = 1		n = 12	
	mean = 4.16		mean = 4.15		mean = 3.81		mean = 4.20	

51. How often have you used campus resources for minority students?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
never	n = 5820	76.1%	n = 879	74.9%	n = 86	76.8%	n = 793	74.7%
once	n = 112	1.5%	n = 13	1.1%	n = 1	0.9%	n = 12	1.1%
more than once	n = 240	3.1%	n = 22	1.9%	n = 4	3.6%	n = 18	1.7%
not applicable	n = 1475	19.3%	n = 259	22.1%	n = 21	18.8%	n = 238	22.4%
don't know	n = 159		n = 13		n = 0		n = 13	
missing/prefer not to answer	n = 76		n = 20		n = 0		n = 20	

52. If once or more, how satisfied were you?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n = 352		n = 35		n = 5 ♦		n = 30	
1 – very dissatisfied	n = 17	5.2%	n = 3	8.6%	n = 0	-- %	n = 3	10.0%
2 – somewhat dissatisfied	n = 26	7.9%	n = 1	2.9%	n = 0	-- %	n = 1	3.3%
3 – neutral	n = 53	16.2%	n = 6	17.1%	n = 2	40.0%	n = 4	13.3%
4 – somewhat satisfied	n = 112	34.1%	n = 13	37.1%	n = 2	40.0%	n = 11	36.7%
5 – very satisfied	n = 120	36.6%	n = 12	34.3%	n = 1	20.0%	n = 11	36.7%
not applicable	n = 1		n = 0		n = 0		n = 0	
missing	n = 23		n = 0		n = 0		n = 0	
	mean = 3.89		mean = 3.86		mean = 3.80		mean = 3.87	

During this academic year, please estimate the number of times you have:

53. participated in academic research with faculty outside of class?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
zero times	n = 5327	77.4%	n = 850	80.0%	n = 73	71.6%	n = 777	80.9%
1 – 2 times	n = 823	12.0%	n = 119	11.2%	n = 19	18.6%	n = 100	10.4%
3 – 4 times	n = 270	3.9%	n = 31	2.9%	n = 2	2.0%	n = 29	3.0%
5 – 6 times	n = 159	2.3%	n = 22	2.1%	n = 2	2.0%	n = 20	2.1%
7 or more times	n = 299	4.3%	n = 41	3.9%	n = 6	5.9%	n = 35	3.6%
don't know/missing/prefer not to answer	n = 1004		n = 143		n = 10		n = 133	
	mean = 1.48 times		mean = 1.33 times		mean = 2.20 times		mean = 1.24 times	

54. worked with faculty members on activities other than coursework (e.g., committees, cocurricular activities)?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
zero times	n = 4910	69.9%	n = 784	72.3%	n = 74	73.3%	n = 710	72.2%
1 – 2 times	n = 1002	14.3%	n = 142	13.1%	n = 11	10.9%	n = 131	13.3%
3 – 4 times	n = 326	4.6%	n = 43	4.0%	n = 3	3.0%	n = 40	4.1%
5 – 6 times	n = 278	4.0%	n = 46	4.2%	n = 4	4.0%	n = 42	4.3%
7 or more times	n = 504	7.2%	n = 69	6.4%	n = 9	8.9%	n = 60	6.1%
don't know/missing/prefer not to answer	n = 862		n = 122		n = 11		n = 111	
	mean = 2.23 times		mean = 1.84 times		mean = 2.81 times		mean = 1.74 times	

During this academic year, please estimate the number of times you have: (continued)

55. attended a lecture outside of class (e.g., University-sponsored speaker, debate or presentation)?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n	%	n	%	n	%	n	%
zero times	n = 2276	30.8%	n = 473	42.6%	n = 34	32.1%	n = 439	43.7%
1 – 2 times	n = 2747	37.2%	n = 357	32.2%	n = 37	34.9%	n = 320	31.9%
3 – 4 times	n = 1167	15.8%	n = 157	14.1%	n = 15	14.2%	n = 142	14.1%
5 – 6 times	n = 729	9.9%	n = 67	6.0%	n = 12	11.3%	n = 55	5.5%
7 or more times	n = 464	6.3%	n = 56	5.0%	n = 8	7.5%	n = 48	4.8%
don't know/missing/prefer not to answer	n = 499		n = 96		n = 6		n = 90	
	mean = 2.38 times		mean = 1.87 times		mean = 2.45 times		mean = 1.80 times	

56. attended a cultural event (e.g., art exhibit, play, dance, or other theater performance)?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n	%	n	%	n	%	n	%
zero times	n = 2665	36.1%	n = 569	50.9%	n = 44	41.1%	n = 525	51.9%
1 – 2 times	n = 2575	34.8%	n = 369	33.0%	n = 40	37.4%	n = 329	32.5%
3 – 4 times	n = 1016	13.7%	n = 90	8.1%	n = 11	10.3%	n = 79	7.8%
5 – 6 times	n = 622	8.4%	n = 52	4.7%	n = 7	6.5%	n = 45	4.5%
7 or more times	n = 512	6.9%	n = 38	3.4%	n = 5	4.7%	n = 33	3.3%
don't know/missing/prefer not to answer	n = 492		n = 88		n = 5		n = 83	
	mean = 2.42 times		mean = 1.52 times		mean = 2.68 times		mean = 1.40 times	

57. participated in spiritual/religious activities on/off campus (e.g., worship, meditation, prayer)?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n	%	n	%	n	%	n	%
zero times	n = 5093	72.6%	n = 891	85.7%	n = 77	77.0%	n = 814	86.6%
1 – 5 times	n = 958	13.7%	n = 56	5.4%	n = 8	8.0%	n = 48	5.1%
6 – 10 times	n = 276	3.9%	n = 21	2.0%	n = 2	2.0%	n = 19	2.0%
11 – 15 times	n = 106	1.5%	n = 9	0.9%	n = 3	3.0%	n = 6	0.6%
16 – 19 times	n = 10	0.1%	n = 2	0.2%	n = 0	-- %	n = 2	0.2%
20 or more times	n = 569	8.1%	n = 61	5.9%	n = 10	10.0%	n = 51	5.4%
don't know/missing/prefer not to answer	n = 870		n = 166		n = 12		n = 154	
	mean = 4.29 times		mean = 3.24 times		mean = 5.98 times		mean = 2.95 times	

58. served on a university committee with faculty/staff (e.g., search committee, awards committee, college/department advisory board)?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n	%	n	%	n	%	n	%
zero times	n = 6584	90.6%	n = 997	91.2%	n = 100	95.2%	n = 897	90.8%
1 – 2 times	n = 495	6.8%	n = 64	5.9%	n = 2	1.9%	n = 62	6.3%
3 – 4 times	n = 81	1.1%	n = 9	0.8%	n = 1	1.0%	n = 8	0.8%
5 – 6 times	n = 50	0.7%	n = 11	1.0%	n = 1	1.0%	n = 10	1.0%
7 or more times	n = 61	0.8%	n = 12	1.1%	n = 1	1.0%	n = 11	1.1%
don't know/missing/prefer not to answer	n = 611		n = 113		n = 7		n = 106	
	mean = 0.36 times		mean = 0.37 times		mean = 0.19 times		mean = 0.39 times	

During this academic year, please estimate the number of times you have: (continued)

59. attended an athletic event?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
zero times	n = 2623	36.0%	n = 817	74.1%	n = 35	34.3%	n = 782	78.1%
1 – 5 times	n = 1881	25.8%	n = 204	18.5%	n = 34	33.3%	n = 170	17.0%
6 – 10 times	n = 1142	15.7%	n = 42	3.8%	n = 18	17.6%	n = 24	2.4%
11 – 15 times	n = 543	7.5%	n = 14	1.3%	n = 5	4.9%	n = 9	0.9%
16 – 19 times	n = 40	0.5%	n = 0	-- %	n = 0	--%	n = 0	-- %
20 or more times	n = 1059	14.5%	n = 26	2.4%	n = 10	9.8%	n = 16	1.6%
don't know/missing/prefer not to answer	n = 594		n = 103		n = 10		n = 93	
	mean = 7.65 times		mean = 1.83 times		mean = 7.18 times		mean = 1.29 times	

60. participated in political activities (e.g., assisted with a campaign, attended a rally/fund raiser)?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
zero times	n = 6017	82.4%	n = 957	87.0%	n = 86	82.7%	n = 871	87.4%
1 – 2 times	n = 861	11.8%	n = 100	9.1%	n = 14	13.5%	n = 86	8.6%
3 – 4 times	n = 198	2.7%	n = 17	1.5%	n = 1	1.0%	n = 16	1.6%
5 – 6 times	n = 107	1.5%	n = 10	0.9%	n = 0	-- %	n = 10	1.0%
7 or more times	n = 123	1.7%	n = 16	1.5%	n = 3	2.9%	n = 13	1.3%
don't know/missing/prefer not to answer	n = 576		n = 106		n = 8		n = 98	
	mean = 0.66 times		mean = 0.49 times		mean = 0.73 times		mean = 0.47 times	

61. participated in community events or organizations (e.g., attended a local council meeting, served on a community committee)?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
zero times	n = 5566	76.9%	n = 845	77.2%	n = 79	76.0%	n = 766	77.4%
1 – 2 times	n = 833	11.5%	n = 129	11.8%	n = 14	13.5%	n = 115	11.6%
3 – 4 times	n = 291	4.0%	n = 31	2.8%	n = 1	1.0%	n = 30	3.0%
5 – 6 times	n = 223	3.1%	n = 35	3.2%	n = 3	2.9%	n = 32	3.2%
7 or more times	n = 327	4.5%	n = 54	4.9%	n = 7	6.7%	n = 47	4.7%
don't know/missing/prefer not to answer	n = 642		n = 112		n = 8		n = 104	
	mean = 1.41 times		mean = 1.38 times		mean = 2.52 times		mean = 1.26 times	

During this current semester, how many hours do you spend in a typical week (7 days):

62. working (for pay) on campus? *

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n =	%	n =	%	n =	%	n =	%
zero	6186	82.9%	986	88.2%	79	74.5%	907	89.6%
1 – 5 hours	275	3.7%	20	1.8%	1	0.9%	19	1.9%
6 – 10 hours	430	5.8%	34	3.0%	11	10.4%	23	2.3%
11 – 14 hours	207	2.8%	19	1.7%	0	-- %	19	1.9%
15 or more hours	364	4.9%	59	5.3%	15	14.2%	44	4.3%
don't know/missing/prefer not to answer	420		88		6		82	
	mean = 11.45 hours ▼		mean = 15.93 hours ▼		mean = 18.48 hours ▼		mean = 15.28 hours ▼	

63. a. working (for pay) off campus? *

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n =	%	n =	%	n =	%	n =	%
zero	4209	56.4%	392	35.2%	60	58.3%	332	32.8%
1 – 5 hours	264	3.5%	28	2.5%	1	1.0%	27	2.7%
6 – 10 hours	375	5.0%	49	4.4%	7	6.8%	42	4.2%
11 – 14 hours	161	2.2%	6	0.5%	1	1.0%	5	0.5%
15 or more hours	2448	32.8%	640	57.4%	34	33.0%	606	59.9%
don't know/missing/prefer not to answer	425		91		9		82	
	mean = 22.77 hours ▲		mean = 31.39 hours ▲		mean = 21.93 hours ▲		mean = 31.98 hours ▲	

63 b. working for pay (on or off campus – combined)? *

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n =	%	n =	%	n =	%	n =	%
zero	3222	43.7%	312	28.3%	42	40.8%	270	27.0%
1 – 5 hours	384	5.2%	30	2.7%	0	-- %	30	3.0%
6 – 10 hours	689	9.3%	62	5.6%	12	11.7%	50	5.0%
11 – 14 hours	342	4.6%	23	2.1%	2	1.9%	21	2.1%
15 or more hours	2744	37.2%	677	61.3%	47	45.6%	630	62.9%
don't know/missing/prefer not to answer	501		102		9		93	
	mean = 20.86 hours ♦		mean = 30.82 hours ♦		mean = 22.85 hours ♦		mean = 31.49 hours ♦	

* Means include only those who indicated they work for pay ▼ on campus, ▲ off campus, and ♦ on and off campus combined.

During this current semester, how many hours do you spend in a typical week (7 days): (continued)

64. studying/doing homework or team projects outside of class?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n =	%	n =	%	n =	%	n =	%
zero	100	1.4%	22	2.0%	1	0.9%	21	2.1%
1 – 5 hours	1214	16.6%	164	14.8%	9	8.4%	155	15.5%
6 – 10 hours	1999	27.4%	295	26.6%	22	20.6%	273	27.2%
11 – 15 hours	1255	17.2%	179	16.1%	15	14.0%	164	16.4%
16 – 20 hours	1122	15.4%	198	17.9%	22	20.6%	176	17.6%
21 – 25 hours	508	7.0%	77	6.9%	12	11.2%	65	6.5%
26 hours or more	1106	15.1%	174	15.7%	26	24.3%	148	14.8%
don't know/missing/prefer not to answer	578		97		5		92	
	mean = 16.16 hours		mean = 16.15 hours		mean = 20.83 hours		mean = 15.65 hours	

65. volunteering/participating in community service?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n =	%	n =	%	n =	%	n =	%
zero	4870	67.7%	724	66.5%	79	73.1%	645	65.7%
1 – 5 hours	1857	25.8%	258	23.7%	19	17.6%	239	24.4%
6 – 10 hours	290	4.0%	70	6.4%	7	6.5%	63	6.4%
11 – 15 hours	47	0.7%	9	0.8%	1	0.9%	8	0.8%
16 – 20 hours	57	0.8%	16	1.5%	2	1.9%	14	1.4%
21 or more hours	69	1.0%	12	1.1%	0	-- %	12	1.2%
don't know/missing/prefer not to answer	692		117		4		113	
	mean = 1.64 hours		mean = 1.99 hours		mean = 1.44 hours		mean = 2.05 hours	

66. on a credit-bearing internship/co-op experience?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n =	%	n =	%	n =	%	n =	%
zero	6911	93.6%	986	89.6%	100	93.5%	886	89.2%
1 – 5 hours	120	1.6%	17	1.5%	2	1.9%	15	1.5%
6 – 10 hours	88	1.2%	22	2.0%	2	1.9%	20	2.0%
11 – 15 hours	61	0.8%	18	1.6%	1	0.9%	17	1.7%
16 – 20 hours	63	0.9%	22	2.0%	1	0.9%	21	2.1%
21 or more hours	141	1.9%	35	3.2%	1	0.9%	34	3.4%
don't know/missing/prefer not to answer	498		106		5		101	
	mean = 1.12 hours		mean = 1.90 hours		mean = 0.93 hours		mean = 2.00 hours	

During this current semester, how many hours do you spend in a typical week (7 days): (continued)

67. on a non-credit bearing internship/co-op experience?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n =	%	n =	%	n =	%	n =	%
zero	7137	96.7%	1081	98.0%	107	100.0%	974	97.8%
1 – 5 hours	96	1.3%	7	0.6%	0	-- %	7	0.7%
6 – 10 hours	52	0.7%	3	0.3%	0	-- %	3	0.3%
11 – 15 hours	33	0.4%	2	0.2%	0	-- %	2	0.2%
16 – 20 hours	33	0.4%	3	0.3%	0	-- %	3	0.3%
21 or more hours	32	0.4%	7	0.6%	0	-- %	7	0.7%
don't know/missing/prefer not to answer	499		103		5		98	
	mean = 0.39 hours		mean = 0.32 hours		mean = 0.00 hours		mean = 0.35 hours	

68. being involved in club-sponsored cocurricular activities?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n =	%	n =	%	n =	%	n =	%
zero	4578	62.8%	915	82.7%	83	77.6%	832	83.2%
1 – 5 hours	2045	28.1%	151	13.6%	20	18.7%	131	13.1%
6 – 10 hours	413	5.7%	25	2.3%	3	2.8%	22	2.2%
11 – 15 hours	105	1.4%	6	0.5%	0	-- %	6	0.6%
16 – 20 hours	74	1.0%	5	0.5%	1	0.9%	4	0.4%
21 or more hours	74	1.0%	5	0.5%	0	-- %	5	0.5%
don't know/missing/prefer not to answer	593		99		5		94	
	mean = 2.04 hours		mean = 0.84 hours		mean = 1.02 hours		mean = 0.82 hours	

69. participating in intercollegiate athletics?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n =	%	n =	%	n =	%	n =	%
zero	6901	93.3%	1103	98.6%	103	96.3%	1000	98.8%
1 – 3 hours	138	1.9%	9	0.8%	2	1.9%	7	0.7%
4 – 6 hours	88	1.2%	3	0.3%	1	0.9%	2	0.2%
7 – 9 hours	37	0.5%	1	0.1%	0	-- %	1	0.1%
10 or more hours	231	3.1%	3	0.3%	1	0.9%	2	0.2%
don't know/missing/prefer not to answer	487		87		5		82	
	mean = 0.73 hours		mean = 0.08 hours		mean = 0.25 hours		mean = 0.06 hours	

During this current semester, how many hours do you spend in a typical week (7 days): (continued)

70. exercising or participating in club or intramural sports?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
zero	n = 2851	38.9%	n = 668	60.4%	n = 50	46.7%	n = 618	61.9%
1 – 3 hours	n = 1453	19.8%	n = 162	14.6%	n = 22	20.6%	n = 140	14.0%
4 – 6 hours	n = 1548	21.1%	n = 160	14.5%	n = 16	15.0%	n = 144	14.4%
7 – 9 hours	n = 485	6.6%	n = 46	4.2%	n = 10	9.3%	n = 36	3.6%
10 or more hours	n = 986	13.5%	n = 70	6.3%	n = 9	8.4%	n = 61	6.1%
don't know/missing/prefer not to answer	n = 559		n = 100		n = 5		n = 95	
	mean = 4.11 hours		mean = 2.24 hours		mean = 2.85 hours		mean = 2.18 hours	

71. How many of your classes do you skip in an average week?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
zero	n = 5284	69.5%	n = 1052	88.9%	n = 79	71.8%	n = 973	90.6%
1 – 3 classes	n = 2172	28.5%	n = 123	10.4%	n = 29	26.4%	n = 94	8.8%
4 – 6 classes	n = 118	1.6%	n = 6	0.5%	n = 2	1.8%	n = 4	0.4%
7 – 9 classes	n = 26	0.3%	n = 3	0.3%	n = 0	-- %	n = 3	0.3%
10 or more classes	n = 8	0.1%	n = 0	-- %	n = 0	-- %	n = 0	-- %
don't know	n = 80		n = 5		n = 0		n = 5	
missing/prefer not to answer	n = 194		n = 17		n = 2		n = 15	

72. How many faculty or staff members do you know well enough to ask for a recommendation?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
none	n = 1336	17.7%	n = 145	12.5%	n = 18	16.7%	n = 127	12.0%
1	n = 1353	17.9%	n = 135	11.6%	n = 20	18.5%	n = 115	10.9%
2	n = 1874	24.8%	n = 268	23.0%	n = 28	25.9%	n = 240	22.7%
3	n = 1402	18.6%	n = 218	18.7%	n = 11	10.2%	n = 207	19.6%
4 or more	n = 1583	21.0%	n = 398	34.2%	n = 31	28.7%	n = 367	34.8%
don't know	n = 248		n = 32		n = 4		n = 28	
missing/prefer not to answer	n = 86		n = 10		n = 0		n = 10	

This section focuses on some of your learning experiences outside of the classroom.

73. Have you been a member of a student club or organization?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
yes	n = 4551	59.7%	n = 446	37.7%	n = 50	46.3%	n = 396	36.8%
no	n = 3078	40.3%	n = 737	62.3%	n = 58	53.7%	n = 679	63.2%
don't know	n = 89		n = 14		n = 2		n = 12	
missing/prefer not to answer	n = 164		n = 9		n = 2		n = 7	

74. (If yes) To what degree has your participation contributed to your overall satisfaction with your Penn State experience?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n = 4551		n = 446		n = 50		n = 396	
1 – not at all	n = 247	5.7%	n = 36	8.7%	n = 2	4.1%	n = 34	9.3%
2 – slightly	n = 503	11.5%	n = 62	14.9%	n = 7	14.3%	n = 55	15.0%
3 – moderately	n = 1035	23.8%	n = 116	28.0%	n = 15	30.6%	n = 101	27.6%
4 – substantially	n = 1223	28.1%	n = 106	25.5%	n = 15	30.6%	n = 91	24.9%
5 – extremely	n = 1348	30.9%	n = 95	22.9%	n = 10	20.4%	n = 85	23.2%
don't know	n = 77		n = 16		n = 1		n = 15	
missing	n = 118		n = 15		n = 0		n = 15	
	mean = 3.67		mean = 3.39		mean = 3.49		mean = 3.38	

Background

75. What is your age?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
18 – 19	n = 3134	40.1%	n = 0	-- %	n = 0	-- %	n = 0	-- %
20 – 21	n = 2515	32.2%	n = 0	-- %	n = 0	-- %	n = 0	-- %
22 – 23	n = 958	12.3%	n = 0	-- %	n = 0	-- %	n = 0	-- %
24 – 26	n = 352	4.5%	n = 352	29.2%	n = 57	50.9%	n = 295	27.0%
27 – 30	n = 241	3.1%	n = 241	20.0%	n = 22	19.6%	n = 219	20.0%
31 – 40	n = 369	4.7%	n = 369	30.6%	n = 22	19.6%	n = 347	31.7%
41 or older	n = 244	3.1%	n = 244	20.2%	n = 11	9.8%	n = 233	21.3%
missing/prefer not to answer	n = 69		n = 0		n = 0		n = 0	

76. What is your gender?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
male	n = 3634	46.5%	n = 480	40.1%	n = 59	53.2%	n = 421	38.7%
female	n = 4177	53.4%	n = 718	59.9%	n = 52	46.8%	n = 666	61.3%
transgender	n = 4	0.1%	n = 0	-- %	n = 0	-- %	n = 0	-- %
missing/prefer not to answer	n = 67		n = 8		n = 1		n = 7	

77. Where do you currently live?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
off campus (with family)	n = 2532	32.4%	n = 468	39.1%	n = 14	12.5%	n = 454	41.8%
off campus (independently)	n = 2809	35.9%	n = 712	59.5%	n = 92	82.1%	n = 620	57.1%
on campus	n = 2476	31.7%	n = 17	1.4%	n = 6	5.4%	n = 11	1.0%
missing/prefer not to answer	n = 65		n = 9		n = 0		n = 9	

78. Where did you begin your Penn State career?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
Abington	n = 351	4.5%	n = 48	4.0%	n = 1	0.9%	n = 47	4.3%
Altoona	n = 496	6.3%	n = 58	4.8%	n = 5	4.5%	n = 53	4.8%
Beaver	n = 158	2.0%	n = 24	2.0%	n = 1	0.9%	n = 23	2.1%
Berks	n = 380	4.8%	n = 48	4.0%	n = 3	2.7%	n = 45	4.1%
Delaware County	n = 284	3.6%	n = 39	3.2%	n = 0	-- %	n = 39	3.6%
DuBois	n = 199	2.5%	n = 77	6.4%	n = 4	3.6%	n = 73	6.7%
Erie, The Behrend College	n = 444	5.7%	n = 49	4.1%	n = 2	1.8%	n = 47	4.3%
Fayette, The Eberly Campus	n = 201	2.6%	n = 106	8.8%	n = 0	-- %	n = 106	9.7%
Greater Allegheny (formerly McKeesport)	n = 172	2.2%	n = 12	1.0%	n = 1	0.9%	n = 11	1.0%
Harrisburg	n = 331	4.2%	n = 104	8.6%	n = 1	0.9%	n = 103	9.4%
Hazleton	n = 304	3.9%	n = 19	1.6%	n = 3	2.7%	n = 16	1.5%
Lehigh Valley	n = 176	2.2%	n = 29	2.4%	n = 4	3.6%	n = 25	2.3%
Mont Alto	n = 261	3.3%	n = 79	6.6%	n = 0	-- %	n = 79	7.2%
New Kensington	n = 227	2.9%	n = 61	5.1%	n = 0	-- %	n = 61	5.6%
Schuylkill	n = 197	2.5%	n = 39	3.2%	n = 2	1.8%	n = 37	3.4%
Shenango	n = 191	2.4%	n = 115	9.5%	n = 0	-- %	n = 115	10.5%
University Park	n = 2794	35.6%	n = 97	8.0%	n = 77	69.4%	n = 20	1.8%
Wilkes-Barre	n = 141	1.8%	n = 29	2.4%	n = 1	0.9%	n = 28	2.6%
Worthington Scranton	n = 258	3.3%	n = 75	6.2%	n = 4	3.6%	n = 71	6.5%
York	n = 276	3.5%	n = 97	8.0%	n = 2	1.8%	n = 95	8.7%
missing/prefer not to answer	n = 41		n = 1		n = 1		n = 0	

79. Are you a member of the Schreyer Honors College?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
yes	n = 282	3.8%	n = 19	1.7%	n = 4	3.7%	n = 15	1.5%
no	n = 7191	96.2%	n = 1103	98.3%	n = 104	96.3%	n = 999	98.5%
don't know	n = 291		n = 74		n = 4		n = 70	
missing/prefer not to answer	n = 118		n = 10		n = 0		n = 10	

80. How many credits of coursework are you currently taking?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
1 – 11 credits	n = 611	7.8%	n = 429	35.9%	n = 22	20.2%	n = 407	37.5%
12 or more credits	n = 7196	92.2%	n = 766	64.1%	n = 87	79.8%	n = 679	62.5%
don't know	n = 16		n = 1		n = 0		n = 1	
missing/prefer not to answer	n = 59		n = 10		n = 3		n = 7	

81. What is your academic goal?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
2-year Associate degree	n = 347	4.6%	n = 194	16.3%	n = 2	1.8%	n = 192	17.8%
Baccalaureate degree	n = 6612	87.9%	n = 946	79.6%	n = 98	89.1%	n = 848	78.6%
Penn State certificate	n = 130	1.7%	n = 6	0.5%	n = 0	-- %	n = 6	0.6%
other	n = 429	5.7%	n = 43	3.6%	n = 10	9.1%	n = 33	3.1%
don't know	n = 252		n = 11		n = 1		n = 10	
missing/prefer not to answer	n = 112		n = 6		n = 1		n = 5	

82. What is your current academic semester standing?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
Provisional/non-degree	n = 138	2.0%	n = 63	6.8%	n = 2	1.9%	n = 61	7.4%
1 – 2 semesters	n = 2064	30.2%	n = 113	12.2%	n = 4	3.8%	n = 109	13.2%
3 – 4 semesters	n = 1759	25.8%	n = 165	17.8%	n = 9	8.7%	n = 156	18.9%
5 – 6 semesters	n = 1296	19.0%	n = 228	24.6%	n = 21	20.2%	n = 207	25.1%
7 or more semesters	n = 1568	23.0%	n = 359	38.7%	n = 68	65.4%	n = 291	35.3%
don't know	n = 947		n = 266		n = 7		n = 259	
missing/prefer not to answer	n = 110		n = 12		n = 1		n = 11	

83. Are you an international student or foreign national?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
yes	n = 226	2.9%	n = 29	2.4%	n = 2	1.8%	n = 27	2.5%
no	n = 7487	97.1%	n = 1163	97.6%	n = 107	98.2%	n = 1056	97.5%
don't know	n = 44		n = 0		n = 0		n = 0	
missing/prefer not to answer	n = 125		n = 14		n = 3		n = 11	

84. With regard to race/ethnicity, how would you best describe yourself?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
African American/Black	n = 340	4.5%	n = 52	4.5%	n = 4	3.7%	n = 48	4.6%
Asian American/Pacific Islander	n = 358	4.7%	n = 22	1.9%	n = 3	2.8%	n = 19	1.8%
Hispanic American/Latino/Chicano	n = 202	2.7%	n = 32	2.8%	n = 4	3.7%	n = 28	2.7%
Native American/Tribal Affiliation	n = 16	0.2%	n = 4	0.3%	n = 0	-- %	n = 4	0.4%
White/Caucasian/European American	n = 6362	84.4%	n = 1011	87.2%	n = 92	86.0%	n = 919	87.3%
multiracial	n = 155	2.1%	n = 30	2.6%	n = 3	2.8%	n = 27	2.6%
other	n = 106	1.4%	n = 9	0.8%	n = 1	0.9%	n = 8	0.8%
don't know	n = 11		n = 1		n = 0		n = 1	
missing/prefer not to answer	n = 332		n = 45		n = 5		n = 40	

85. How are most of your current classes scheduled?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
before 5pm	n = 6341	81.3%	n = 694	58.2%	n = 94	86.2%	n = 600	55.4%
after 5pm	n = 436	5.6%	n = 274	23.0%	n = 7	6.4%	n = 267	24.7%
evenly split	n = 1018	13.1%	n = 224	18.8%	n = 8	7.3%	n = 216	19.9%
don't know	n = 11		n = 1		n = 0		n = 1	
missing/prefer not to answer	n = 76		n = 13		n = 3		n = 10	

86. Are you a member of an intercollegiate/varsity sports team?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
yes	n = 391	5.1%	n = 9	0.8%	n = 1	0.9%	n = 8	0.7%
no	n = 7281	94.1%	n = 1176	99.1%	n = 110	99.1%	n = 1066	99.1%
don't know/trying out	n = 65	0.8%	n = 2	0.2%	n = 0	-- %	n = 2	0.2%
missing/prefer not to answer	n = 145		n = 19		n = 1		n = 18	

87. What is your cumulative earned GPA at Penn State?

	Overall		All Adult Learners		University Park Adult Learners		Commonwealth Campuses Adult Learners	
	n =	%	n =	%	n =	%	n =	%
below 2.75	1149	15.9%	127	11.8%	26	25.7%	101	10.4%
2.75 – 3.49	3455	47.7%	421	39.1%	42	41.6%	379	38.9%
3.50 or higher	2638	36.4%	528	49.1%	33	32.7%	495	50.8%
not applicable/haven't earned a GPA yet	188		53		5		48	
don't know	229		53		2		51	
missing/prefer not to answer	223		24		4		20	

◆ Because of the low number of respondents, the data may not be representative of students who have used these services.