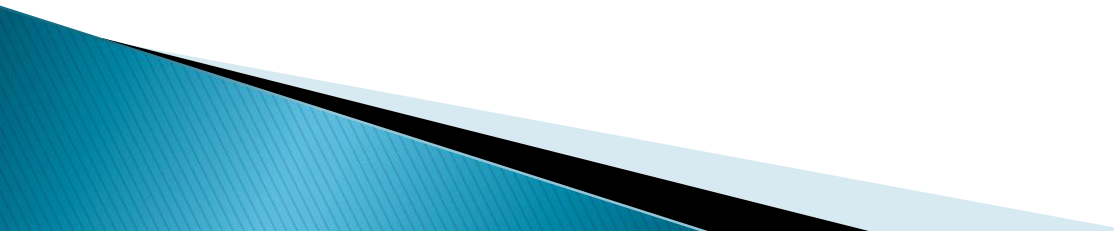


Research in a Nutshell

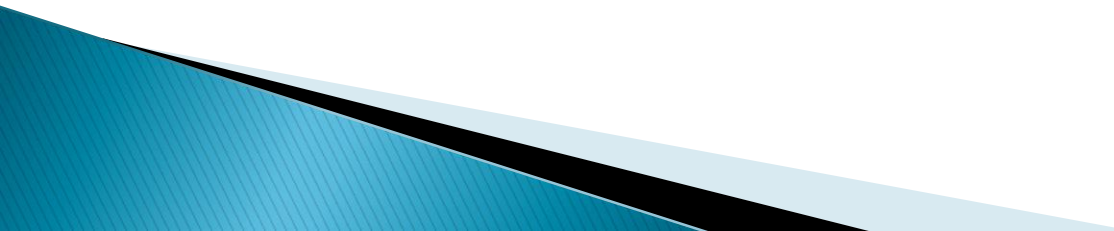
Library Workshops for Adult Learners

Dawn Amsberry, Penn State University Libraries

Overview

- ▶ Library services for adult learners at University Park
 - ▶ Research in a Nutshell Workshop series for adult learners
 - ▶ Ideas for promoting programs to adult learners
- 

Library Services for Adult Learners at University Park

- ▶ Web page for adult learners
http://www.libraries.psu.edu/psul/lls/adult_learners.html
 - ▶ Ask a librarian
 - ▶ Research Consultation Service
 - ▶ Free classes in research basics
 - ▶ Online research tutorials
 - ▶ Citation help
- 

www.libraries.psu.edu

University Libraries Public Home - Mozilla Firefox

File Edit View History Delicious Bookmarks Tools Help

http://www.libraries.psu.edu/psul.html

Most Visited RefGrab-It

PENNSTATE

UNIVERSITY LIBRARIES

The CAT Course Reserves Databases Hours InterLibrary Loan My Library Account

UNIVERSITY LIBRARIES

University Libraries Public Home

Alerts

- Construction Alerts
- Late-Night Services
- Weather Notice

University Libraries

- About the Libraries
- Departments
- Disability Services
- Diversity
- Giving to the Library
- Hours
- Interlibrary Loan
- Jobs
- Library Locations
- Staff Directory

Research Tools

Find Books

The CAT
Materials not at Penn State
E-Books

Online Reference Shelf

Career Resources
Dictionaries
Encyclopedias

See Complete List...

Find Articles and Databases

Try These First
By Subject
Databases by Title (A-Z)
MultiSearch
Citation Linker
E-Journal List

Find Materials by Type

Archives and Manuscripts
Audio and Music
Citation Styles
Digitized Collections
Dissertations and Theses
Maps
Newspapers
Online Reference Shelf
Statistics
Videos

See Complete List...

Course Guides

Preview the new Libraries Web site

News and Events

- Hours for Spring Finals 2010
- New video of Penn State Libraries
- May 3: Tech Expo in HUB

Search

This Site

Go

Get Help

ASK! a Librarian
(chat, email, im, phone)


How Do I...?
RefWorks
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Jumpstart
Site Index
Tools and Widgets
Tutorials

Information and Services

- Undergraduate Students
- Graduate Students
- Faculty, Instructors and Staff
- Off-Campus Users
- Persons with Disabilities

Done

Adult Learner Web Page



PENNSTATE

Alerts
Construction Alerts
Late-Night Services
Weather Notice

Library Learning Services

News
Self-guided audio tour available in Chinese
Virtual Tour
Sony Reader
Twitter

About Library Learning

Library Learning Services

The CAT Course Reserves Databases Hours InterLibrary Loan My Library Account

UNIVERSITY LIBRARIES

University Libraries Public Home > Library Learning Services > Services for Adult Learners

Services for Adult Learners


- Stay and Study Space for Adult Learners
- Library Classes — Learn to Use Library Resources
- Information Literacy and You — Interactive Guide to Research
- Research Consultation Service — Meet with a Librarian

The Stay and Study Space for Adult Learners is a quiet place to meet with other adult learners or to study on your own. You will find study carrels, tables and chairs, and computer workstations in a pleasant, well-lit room. Check it out today!

Location: 117 West Pattee Library, in the Reserve Reading Room.

Hours:


- Monday - Thursday: 7:45 a.m. - 6 p.m.
- Friday: 7:45 a.m. - Midnight
- Saturday: 9:00 a.m. - Midnight
- Sunday: 12:00 noon - 6 p.m.



[Libraries Home](#) | [About the Libraries](#) | [Privacy and Legal Statements](#) | [Libraries Intranet \(Staff Only\)](#)

This Site
Go

Contact
Library Learning Services
814.865.9257
Gateway Desk
814.865.6368
instruct@psulias.psu.edu

 **Gateway Desk**
Gateway is online.
Hi!

Waiting for 205.188.89.30...

ASK a Librarian

Penn State University Libraries | ASK! - Mozilla Firefox

File Edit View History Delicious Bookmarks Tools Help

http://ask.libraries.psu.edu/?stream=8

Most Visited RefGrab-It

PENNSTATE
UNIVERSITY LIBRARIES

The CAT Course Reserves Databases Hours InterLibrary Loan My Library Account

UNIVERSITY LIBRARIES

University Libraries Public Home > ASK!

ASK!

Contact a Librarian

- University Park Subject Specialists
- Campus College Librarians
- Get Help with a Technical Problem
- CAT Frequently Asked Questions
- Recommend additions to the Libraries' Collections
- Make a Comment or Suggestion

University Libraries

- About the Libraries
- Departments
- Disability Services
- Diversity
- Giving to the Library
- Hours

Chat in Real Time with a Librarian
Share the web and library sites

IM a Librarian
Library screen names

E-mail a Librarian

Call a Librarian

Visit a Librarian

ASK! FAQs

Ask a Penn State Librarian

Ask Question

Librarians are online

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This Site

Go

Get Help

ASK! a Librarian
(chat, email, im, phone)
How Do I...?
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Information and Services

- Undergraduate Students
- Graduate Students
- Faculty, Instructor and Staff
- Visitors
- Off-Campus Users
- Persons with Disabilities
- Alumni

Chat live: Mon-Wed, 9am-midnight;
Thurs, 9am-9pm; Sunday, 6pm-9pm

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Done

Research Consultation Service

The screenshot shows a Mozilla Firefox browser window with the address bar displaying http://www.libraries.psu.edu/psul/lls/students/research_consult.html. The page title is "Research Consultation Service - Mozilla Firefox". The browser's menu bar includes File, Edit, View, History, Delicious, Bookmarks, Tools, and Help. The toolbar shows navigation buttons, a home button, a search engine dropdown set to Google, and a status bar at the bottom indicating "Waiting for 64.12.162.195...".

The website content is for Penn State's Library Learning Services. The header features the Penn State logo and the text "Library Learning Services". A navigation bar includes links for "The CAT", "Course Reserves", "Databases", "Hours", "InterLibrary Loan", "My Library Account", and "UNIVERSITY LIBRARIES". A breadcrumb trail reads: "University Libraries Public Home > Library Learning Services > For Students > Research Consultation Service".

The main heading is "Research Consultation Service". The text explains the service: "Do you have a research project due this semester? Not sure how to get started, or where to find the right information? We can help! Make an appointment with a librarian for one-on-one research help. We can:"

- Guide you through the research process
- Assist you in the use of information resources
- Connect you with a subject specialist in your area of research
- Direct you to resources that will help you prepare your list of references
- Meet with you again to assess your progress

Instructions for requesting a consultation are provided: "To request a consultation, complete the [request form](#), send us an [email](#), or call Library Learning Services at 865-9257. Get started today! If you would like a quick response to a research question, try our [ASK!](#) service".

A sidebar on the left contains a "PENNSTATE" logo, an "Alerts" section with links for "Construction Alerts", "Late-Night Services", and "Weather Notice", and a "Services for Students" section with links for "English 015 Assignment Help", "English 015 Research Tools", "Classes in the Library", "Research Resources", "Copyright & Plagiarism Information", "International Students", and "Services for Adult Learners".

At the bottom of the main content area, there are links for "Libraries Home", "About the Libraries", "Privacy and Legal Statements", and "Libraries Intranet (Staff Only)". It also includes contact information: "Please direct questions to [ASK!](#) | [Website Feedback](#) | Libraries Phone: 814-865-6368" and a copyright notice: "Updated: 12/08/08 | U.Ed. LTB 05-62 | Copyright © 2008 The Pennsylvania State University". A "Library APPROVED" logo is also present.

On the right side, there is a "Search" section with a search box, a dropdown menu set to "This Site", and a "Go" button. Below this is a "Contact" section with the heading "Library Learning Services" and contact details: "814.865.9257", "Gateway Desk", "814.865.6368", and "instruct@psulias.psu.edu". At the bottom right, there is an "AIM Gateway Desk" status window showing "Gateway is offline." and "Not available".

Free Research Classes

Library Research Classes - Mozilla Firefox

File Edit View History Delicious Bookmarks Tools Help

http://www.libraries.psu.edu/psu/lls/classes/research_basics_seminar.html

Most Visited RefGrab-It

PENNSTATE

Library Learning Services

The CAT Course Reserves Databases Hours InterLibrary Loan My Library Account UNIVERSITY LIBRARIES

University Libraries Public Home > Library Learning Services > Classes in the Library > Library Research Classes

Library Research Classes

Library Learning Services offers classes in the University Park Pattee-Paterno Library. In addition to a **Library Research Basics** class, we are also pleased to offer **RefWorks** and **EndNote** training seminars. New this year is the **Alerts via RSS feeds/Email** class.

- Research in a Nutshell - Library Research Basics (Gateway Lab)
- RefWorks (W211A Pattee)
- Endnote (W315 Pattee)
- Google Scholar Overview (W211A Pattee Library)
- Classes at Campus Libraries


Research in a Nutshell - Library Research Basics (Gateway Lab)

Prerequisites: none

This class will help you get started with your research project by learning how to search for books, articles, and other research materials in the CAT and select library databases, including ProQuest. You'll also find out the basics of APA and MLA citation styles.

Objectives:

- Search the CAT for books, videos, and other library materials
- Search online databases for journal, magazine and newspaper articles
- Learn the basics of APA and/or MLA citation styles



Search

This Site

Go

Contact

Library Learning Services
814.865.9257
Gateway Desk
814.865.6368
instruct@psulias.psu.edu

AIM Gateway Desk
Gateway is online.
Hi!

About Library Learning

Self-guided audio tour available in Chinese
Virtual Tour
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Twitter

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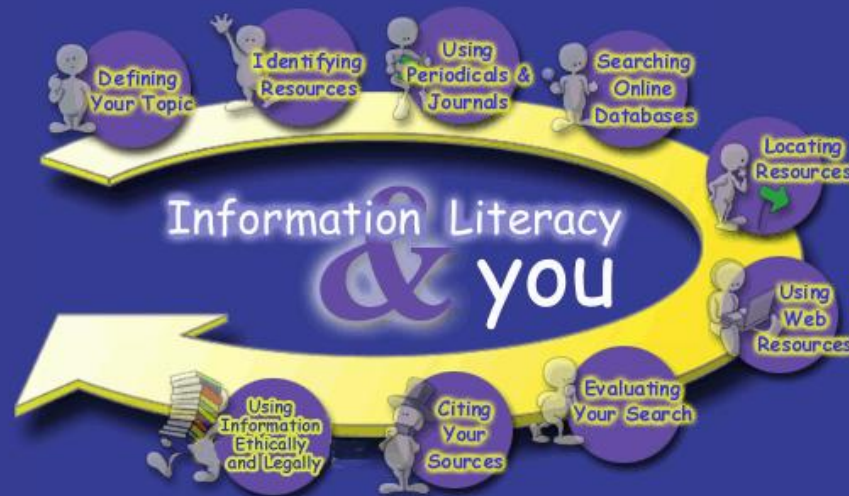
Online Tutorials

[Topic List](#)

[For Faculty](#)

[Comments](#)

Penn State University Libraries



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[About This Tutorial](#)

Help with Citations

- ▶ “hi, since i am middle aged this is the first time I am writing a paper with references to URLs. I am using APA style. I have looked on the psu web site, but didn't find a good page that shows what I need to do.”

Quick Citation Guides

APA Quick Citation Guide - Mozilla Firefox

File Edit View History Delicious Bookmarks Tools Help

http://www.libraries.psu.edu/psul/lls/students/apa_citation.html#electronic

Most Visited RefGrab-It

Electronic Resources

The following guidelines for electronic sources follow the recommendations in the sixth edition (2009) of the *Publication Manual of the American Psychological Association*.

Articles from the Library's Online Subscription Databases

Important Elements:

- Publication information (see Print Periodicals, above)
- DOI number (if available). More information about DOI numbers is available [here](#).
- If the DOI number is not available, APA recommends giving the URL of the publication. If the URL is not known, include the database name and accession number, if known: Retrieved from ERIC database (ED496394).

Magazine article with URL	Poe, M. (2006, September). The hive. <i>Atlantic Monthly</i> , 298, 86-95. Retrieved from http://www.theatlantic.com
Journal article with DOI	Blattner, J., & Bacigalupo, A. (2007). Using emotional intelligence to develop executive leadership and team and organizational development. <i>Consulting Psychology Journal: Practice and Research</i> , 59(3), 209-219. doi:10.1037/1065-9293.59.3.209

Articles in Online Journals, Magazines and Newspapers

Important Elements

- Author (last name, initials only for first & middle names)
- Date of publication of article
- Title of article
- Title of publication (in italics)
- Volume and issue number (for scholarly journals, if given)
- Page numbers, if given

Waiting for 64.12.162.195...

RefWorks

Refworks - Mozilla Firefox

File Edit View History Delicious Bookmarks Tools Help

http://www.libraries.psu.edu/psul/researchguides/matbytype/refworks.html

Most Visited RefGrab-It

PENNSTATE

Research Guides
Refworks

The CAT Course Reserves Databases Hours InterLibrary Loan My Library Account **UNIVERSITY LIBRARIES**

University Libraries Public Home > Research Guides > Materials by Type > Refworks

RefWorks @ Penn State

Penn State has purchased [RefWorks](#), a citation software and bibliographic management tool with some features similar to [EndNote](#) or [Zotero](#). It is Web-based and can be used from any location.

Penn State RefWorks help is available via our [ASK!](#) service.

Step 1 [Log in to RefWorks.](#)

Step 2 **Please register to use RefWorks for the first time.** Enter your name, email address, type of user, and area of focus. Enter the code displayed on your screen.

NOTE: After your initial log in to RefWorks, you will always need to use your Penn State Access ID and Password to access RefWorks.

Step 3 **Create a folder for your class.**

- Click on "Folders" in the RefWorks toolbar and then "Create New Folder."
- Type the name of the folder you would like to create. Consider using the name of a current class or assignment. Click OK

Search

This Site

Go

Contact

Library Learning Services

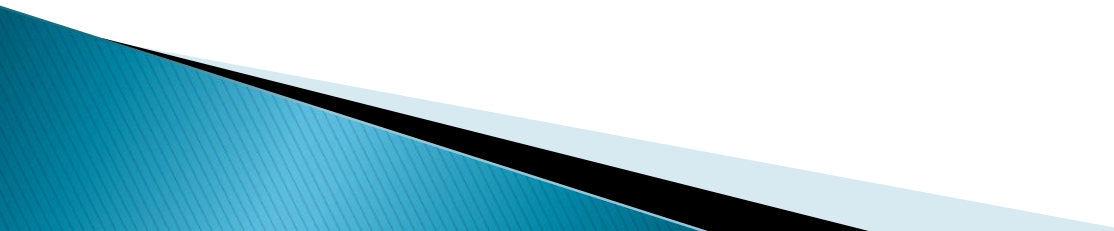
814.865.9257
Gateway Desk
814.865.6368
instruct@psulias.psu.edu

AIM Gateway Reference

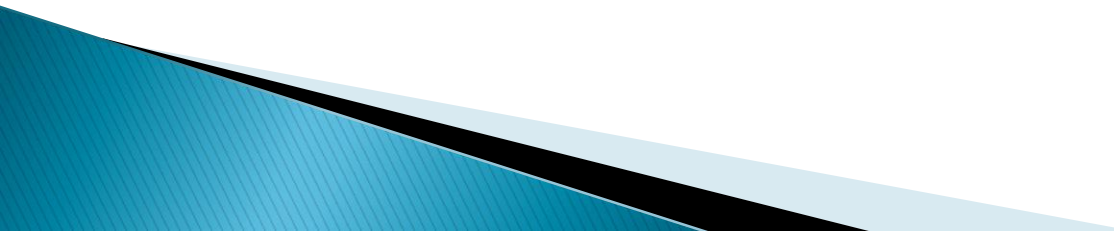
Gateway Desk is offline.
Please check back later

Done

Research Workshop Series for Adult Learners

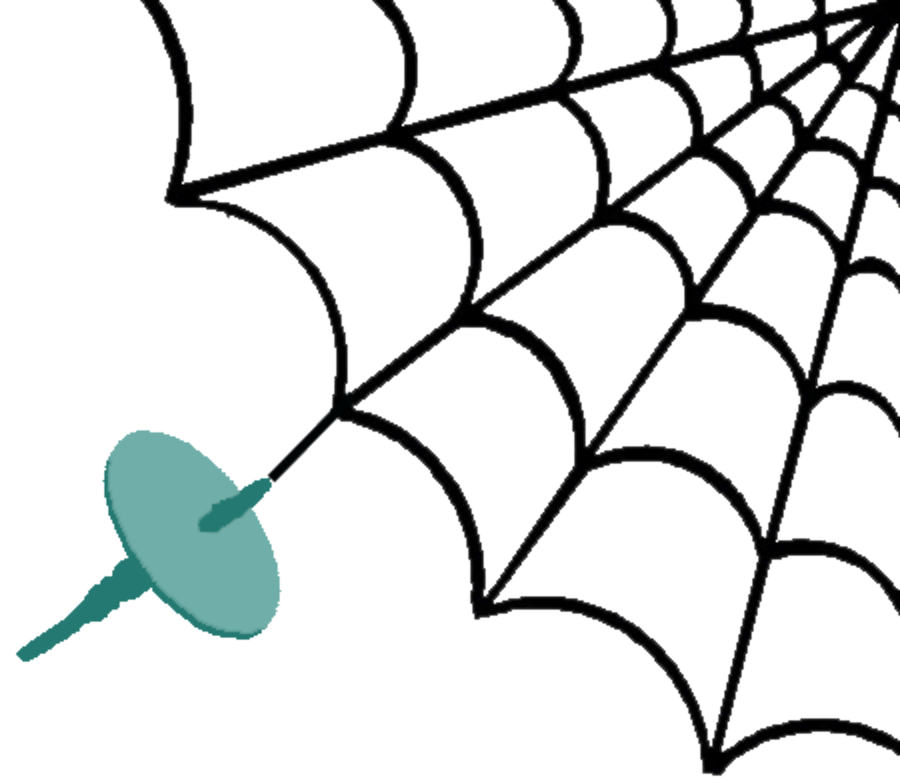
- ▶ Funded by Adult Learner Incentive Grant
 - ▶ Held in Fall 2008 and Fall 2009
 - ▶ Focused on basic research skills:
library catalog, article databases,
citation styles, RefWorks
- 

Purpose & Rationale

- ▶ Research tools have changed dramatically in recent years
 - ▶ Need for workshops offered during evening hours
 - ▶ Practical application of research skills
- 

Fall 2008: Spinning Webs

- ▶ Targeted towards adult learners with children
- ▶ Held twice in Fall 2008



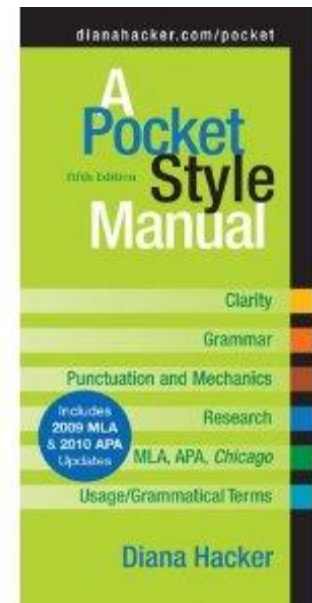
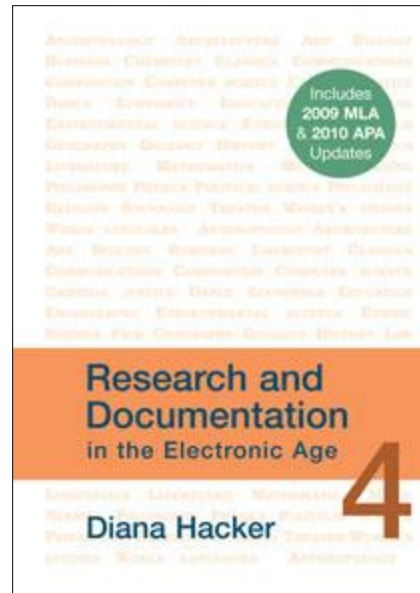
For Children

- ▶ Storytelling with Librarian Karla Schmit
- ▶ Free children's books
- ▶ Attendance: 14 adults, 16 children



For Adults

- ▶ Instruction in research skills held in library classroom
- ▶ Free research handbook
- ▶ Flash drive prize drawing



Fall 2009: Research in a Nutshell

- ▶ Pizza and drinks provided
- ▶ Flash drive drawing
- ▶ Free research handbook
- ▶ Attendance: 10



Collegian Article 11/4/09

Monday, May 3, 2010

The Daily
Collegian ONLINE

Published independently by students at Penn State

University of
Phoenix

Bachelor's Degrees

Master's Degrees

Doctoral Degrees

Business

Criminal Justice

Health Care

Get Started
GO »

HOME

NEWS ▾

SPORTS ▾

FOOTBALL ▾

OPINIONS ▾

ARTS ▾

VENUES ▾

MULTIMEDIA ▾

BLOGS ▾

CLASSIFIEDS

ADVERTISING ▾

Posted on November 4, 2009 4:56 AM

Librarian informs adult learners

By **Lindsay Cryer** 
Collegian Staff Writer

While learning how to research various topics using library databases, a group of students couldn't figure out whether the space shuttle Challenger exploded in 1985 or 1986.

"It says here that it exploded in January of 1986," Dawn Amsberry, reference and instruction librarian, said to the students. "Some of us may remember this."

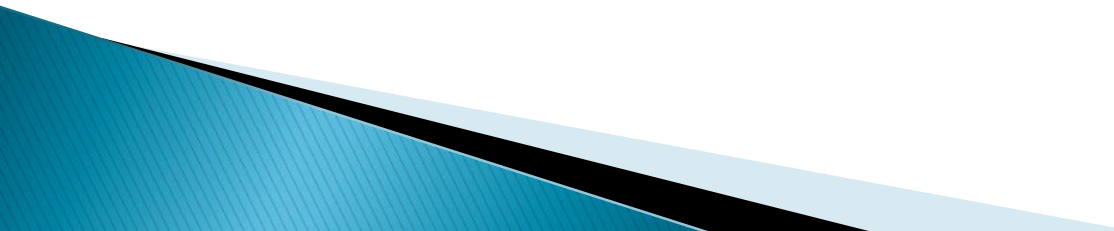


ADVERTISEMENT

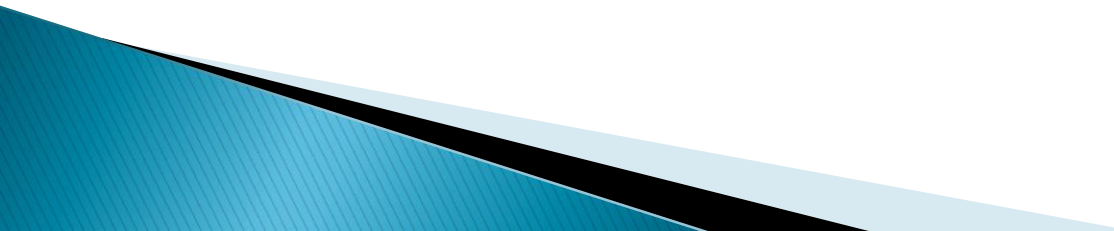
ADVERTISE WITH US



Publicity

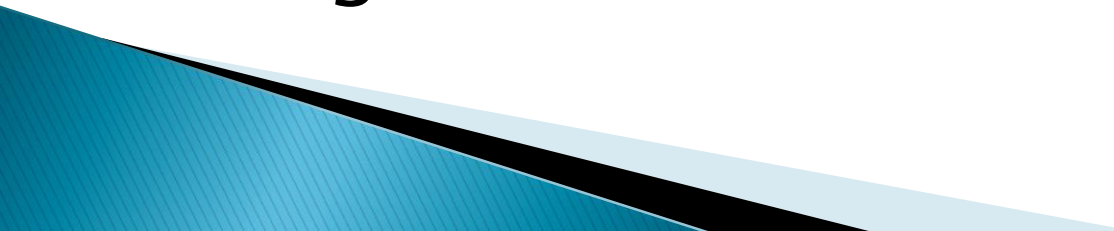
- ▶ Collegian ads
 - ▶ Ad in Sunday *Centre Daily Times*
 - ▶ Library plasma screens
 - ▶ Adult learner e-mail list
 - ▶ Press releases
 - ▶ Fliers
 - ▶ Article in Libraries newsletter
- 

Evaluations

- ▶ “I had no idea what RefWorks was—it’s amazing”
 - ▶ “I came for specific reasons and my questions were answered”
 - ▶ “Thanks for the pizza and Pepsi”
 - ▶ “Very helpful”
 - ▶ “Hold more often”
- 

“How Did Your Hear...?”

- ▶ E-mail: 6
 - ▶ Newspaper ad: 2
 - ▶ Flier: 2
 - ▶ Word of mouth: 5

 - ▶ “My wife told me”
 - ▶ Leslie Laing in Adult Learner Program
 - ▶ Graduate advisor in American Indian Program
- 

Recommendations

- ▶ Advertise in multiple venues
- ▶ Offer giveaways and free food
- ▶ Try multiple time slots
- ▶ Engage students in activity
- ▶ Include practical application
- ▶ Invite the press
- ▶ Evaluate



Questions?

Dawn Amsberry
dua4@psu.edu