

# *Utilizing Technology for Adult Instruction*

*A Practical Approach*

# Objectives for Today

- ▶ Participants will gain an increased understanding of various technologies to reach adult learners.
  - Social marketing web-sites
  - Distance learning
  - Video conferencing best practices

# Social Marketing?



- ▶ [http://www.youtube.com/watch?v=6a\\_KF7TYKVc](http://www.youtube.com/watch?v=6a_KF7TYKVc)

# Facebook

- ▶ Founded in 2004
- ▶ Initially only available to college students
- ▶ Largest Social Networking site: 131 million unique visitors a month
- ▶ Allows pictures, notes, articles, and links.
- ▶ Users's average age is 33

Facebook | Penn State Harrisburg Continuing Education - Mozilla Firefox

File Edit View History Bookmarks Tools Help

Back Forward Reload Stop Home Adblock Plus New Tab

http://www.facebook.com/home.php#1/pages/Middletown-PA/Penn-State-Harrisburg-Continuing-Educ... social marketing

PlanPlus™ Online, CR... Social Networking News Bills and Bank Projects Meeting Tools Penn State Stuff Cool tools TinyURL! Graduate School Yes, Twitter And Face...

Facebook | Penn State Harrisburg C...

facebook Search Home Profile Account

**Penn State Harrisburg Continuing Education**

Wall Info Photos Discussions Events +

What's on your mind?

Attach: Everyone Share

**Penn State Harrisburg Continuing Education + Others**

**Penn State Harrisburg Continuing Education** Just Others Settings

**Penn State Harrisburg Continuing Education** Top ten list of tips for job hunters.

**Penn State Live - Career counselors offer top 10 list of tips for job hunters**  
live.psu.edu  
University Park, Pa. - Throughout life, people are always willing to give advice: wait 30 minutes after eating before swimming, never eat yellow snow, an apple a day keeps the doctor away. Never underestimate the value of good advice, especially when seeking employment. ...  
Yesterday at 2:51pm · Comment · Like · Share · Promote

**Penn State Harrisburg Continuing Education** How do different generations work in the workplace?

**Generational Diversity in the Workplace**  
www.multiculturaladvantage.com  
A look at the impact on generational diversity on the workplace  
April 29 at 8:42am · Comment · Like · Share · Promote

**Penn State Harrisburg Continuing Education** Penn State Harrisburg will be running another Project Management Fundamentals Series I, II and III (section 2) textbook in June/Middletown. The dates are...

**Information**

Location:  
777 W. Harrisburg Pike  
Middletown, PA, 17057

Phone:  
717-948-6505

Mon - Wed:  
8:00 am - 5:00 pm

Thurs:  
8:00 am - 5:15 pm

Fri:  
8:00 am - 5:00 pm

**Insights**

**Get More Connections**

Get more people to like your Page with Facebook Ads! Preview below.

**Penn State Harrisburg Continuing...**

Your Text Here  
Tom Bux likes this.  
Like

Done

Radar: Now: Sunny, 59 °F Wed: 80 °F Thu: 81 °F Fri: 78 °F Sat: 67 °F

# Twitter

- ▶ Founded in 2006
- ▶ Limited to 140 characters as “Status Updates”
- ▶ Third most popular with 6 million unique visitors
- ▶ Fastest growing with a 1,382% growth
- ▶ User’s average age is 31



# Twitter

PSU Harrisburg CE (PennStateHbgCE) on Twitter - Mozilla Firefox

File Edit View History Bookmarks Tools Help

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http://twitter.com/PennStateHbgCE

PlanPlus™ Online, CR... Social Networking News Bills and Bank Projects Meeting Tools Penn State Stuff Cool tools TinyURL! Graduate School Yes, Twitter And Face...

PSU Harrisburg CE (PennStateHbgCE...)

Home Profile Find People Settings Help Sign out

**PennStateHbgCE**

That's you! Lists

Top ten list of tips for job hunters.  
<http://bit.ly/b4KpCL>  
about 19 hours ago via Facebook

Penn State Harrisburg will be running another Project Management Fundamentals Series I, II and III. (section... <http://bit.ly/biQJiz>  
1:36 PM Apr 23rd via Facebook

#continuingeducation Penn State Harrisburg will be running another Project Management Fundamentals Series I, II... <http://bit.ly/cKGy48>  
10:52 AM Apr 21st via Facebook

#continuingeducation We will be running another Project Management Fundamentals Series I, II and III. (section 2)... <http://bit.ly/dbGI73>  
10:49 AM Apr 21st via Facebook

Penn State's Summer Youth Programs are coming! On-line registration is available... <http://bit.ly/dj5Em9>  
9:38 AM Apr 20th via Facebook

**Name** PSU Harrisburg CE  
**Location** Middletown/Harrisburg, PA  
**Web** <http://www.hbg.ps...>  
**Bio** Twitter Account for Penn State Harrisburg's Continuing Education Department

56 following 153 followers 4 listed

**Tweets** 118

**Favorites**

**Lists**  
continuing-education  
View all

**Following**

View all...

Done

ABP S Radar: 5 Now: Sunny, 59 °F Wed: 80 °F Thu: 81 °F Fri: 78 °F Sat: 67 °F

# Comparison

This screenshot shows the Facebook page for Penn State Harrisburg Continuing Education. The page header includes the Facebook logo and navigation links (Home, Profile, Account). The main content area features a cover photo of a person's face, a 'What's on your mind?' text box, and a post titled 'Penn State Harrisburg Continuing Education + Others' with a link to 'Penn State Harrisburg Continuing Education'. The left sidebar contains an 'Information' section with details about the location (777 W. Harrisburg Pike, Middletown, PA, 17057) and contact information (Phone: 717-648-5555). The right sidebar shows 'Get More Connections' and 'Penn State Harrisburg Continuing...'.

This screenshot shows the Twitter profile for PSU Harrisburg CE (PennStateHbgCE). The profile header includes the Twitter logo, the name 'PennStateHbgCE', and the location 'Middletown/Harrisburg, PA'. The bio states 'Bio Twitter Account for Penn State Harrisburg's Continuing Education Department'. The profile shows 56 tweets, 153 followers, and 4 following. The main content area displays a tweet titled 'Top ten list of tips for job hunters.' with a link to 'http://bit.ly/b4KpCL'. Below this, there are two tweets about 'Penn State Harrisburg will be running another Project Management Fundamentals Series I, II and III.' and 'Penn State's Summer Youth Programs are coming! On-line registration is available...'. The right sidebar shows a 'Following' list with various user avatars.



# YouTube

- ▶ Good for showcasing your videos.
- ▶ Testimonials
- ▶ Marketing Pieces

# YouTube

The screenshot shows a Mozilla Firefox browser window displaying the YouTube channel page for 'Penn State Harrisburg CE' (PsuHbgCe's Channel). The browser's address bar shows the URL 'http://www.youtube.com/user/PsuHbgCe'. The page features a large video player in the center, currently showing a video titled 'Penn State Harrisburg Semester' with a play button overlay. Below the video player, there are links for 'Info', 'Comments', 'Favorite', 'Share', 'Playlists', and 'Flag'. To the right of the video player, there are sections for 'Uploads (1)' and 'Favorites (2)'. The 'Uploads' section lists the video 'Penn State Harrisburg Semester' with 63 views and a duration of 3:29. The 'Favorites' section lists two videos: 'Pennstate Schuylkill Kid's College 2008' with 399 views and a duration of 3:54, and 'John Dolan Penn State Management Development' with 453 views and a duration of 2:46. The browser's status bar at the bottom shows the time as 5:00 and the weather as 'Now: Sunny, 59 °F'.

YouTube - PsuHbgCe's Channel - Mozilla Firefox

File Edit View History Bookmarks Tools Help

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http://www.youtube.com/user/PsuHbgCe

PlanPlus™ Online, CR... Social Networking News Bills and Bank Projects Meeting Tools Penn State Stuff Cool tools TinyURL! Graduate School Yes, Twitter And Face...

My Account

Do you want Firefox to remember the password for "tbux9828@gmail.com" on google.com?

Remember Never for This Site Not Now

YouTube

Search Browse Upload

Create Account Sign In

Penn State Harrisburg CE  
PsuHbgCe's Channel

Subscribe

All Uploads Favorites

Penn State Harrisburg Semester  
63 views - 1 month ago

see all

Favorites (2)

Pennstate Schuylkill Kid's College 2008  
sportfmand - 399 views

John Dolan Penn State Management Development  
psumdev - 453 views

see all

Penn State Harrisburg Semester  
From: PsuHbgCe | March 18, 2010 | 63 views  
Penn State Harrisburg Semester

Transferring data from video.google.com...

Now: Sunny, 59 °F Wed: 80 °F Thu: 81 °F Fri: 78 °F Sat: 67 °F

# Utilizing Social Networks

- ▶ <http://www.hbg.psu.edu/ce/>
- ▶ <http://www.youtube.com/user/PsuHbgCe>

# Obstacles To Social Marketing

- ▶ Sites are often blocked by firewalls
- ▶ Seen as poor use of time
- ▶ Spam
- ▶ Fear of viruses

# Issues Facing Training?







# Video Conferencing Benefits

- ▶ Cuts Down on Travel Costs
- ▶ Can Reach Geographical Disparate Population Instantly
- ▶ Most Campuses Have Access to Advanced Technology
- ▶ Non-Campus sites like Cooperative Extensions also have technology

# Rooms Across the Commonwealth



 Penn State Videoconference System  Penn State Campus

# Sample Room E306 Olmstead, Harrisburg



# The Facilities





# How it Works

- ▶ Two or more rooms connect through the Video Bridge
- ▶ HD Quality
- ▶ Can be streamed and archived–Via WPSU
- ▶ Two Data Streams
  - Video and Voice
  - Presentation



# General Principles

- ▶ Do not ignore the fact that you are on camera
- ▶ Wear dark, solid colors. No stripes, bright colors.
- ▶ Speak clearly and slowly. Be aware of where the microphones are.
- ▶ Know who you are connected to. Call them by name.
- ▶ Change up presentation methods.

# Best Practices

- ▶ For Presenters
  - Materials
  - Logistics
  - Presenting
  - Working the room= “eye contact”

# Best Practices

- ▶ For Room Proctors
- ▶ Do not ignore the fact that you are on camera

# Cool Stuff

Web Tools to make your life  
easier

# Doodle

- ▶ Free online scheduling tool
- ▶ Invite users to event where they specify available times
- ▶ Also used to make decisions, such as menu, etc.



Doodle: Board Meeting - Windows Internet Explorer

http://www.doodle.com/participation.html

Datei Bearbeiten Ansicht Favoriten Extras ?

Doodle: Board Meeting

# Doodle®

## Poll: Board Meeting

Summary: 4 participants, 0 comments

Rolf has created this poll.

June 2009

	Tue 9	Tue 16	Wed 24	
	9:00 AM - 10:30 AM	5:30 PM - 7:00 PM	8:00 AM - 9:30 AM	5:30 PM - 7:00 PM
Rolf M.	OK	OK	OK	OK
Dr. P. Merten		OK		OK
Linda Grau	OK	(OK)	(OK)	OK
Tim Rudolph		(OK)	(OK)	OK
Joseph Nett				
Count	2 0 2	2 2 0	1 2 1	4 0 0

Save

# Tiny URI

- ▶ Tinyurl.com
- ▶ Used to make long URLs (web site addresses) manageable
- ▶ Copy and paste into website
- ▶ Use new URL in emails, Twitter, Facebook, etc



# A long URL

- ▶ [http://www.amazon.com/Hello-Nittany-Lion-Aimee-Aryal/dp/097434429X/ref=sr\\_1\\_9?ie=UTF8&s=books&qid=1263243846&sr=8-9](http://www.amazon.com>Hello-Nittany-Lion-Aimee-Aryal/dp/097434429X/ref=sr_1_9?ie=UTF8&s=books&qid=1263243846&sr=8-9)

# A Tiny URL

- ▶ <http://tinyurl.com/yap3wwwv>



# Xobni

- ▶ INBOX–XOBNI–Get it?
- ▶ A add-on for Microsoft Outlook.
- ▶ Searches emails, indexes shared documents, files, links, etc.
- ▶ [www.xobni.com](http://www.xobni.com)



--Photo of person with contact information

--Links to their memberships in Facebook, Twitter, Hoovers, etc

--Networks: Connections you share

--List of conversations: Emails you sent back and forth

--Files exchanged

# Google

- ▶ Docs–on–line fine sharing and viewing of documents
- ▶ Sites–Free web–sites YOU can customize
- ▶ Wave–Real–time e–mail
- ▶ Gmail–Google’s webmail program
- ▶ Voice–Have all your phones ring at the same time, text voice mail, and more!
- ▶ [www.google.com](http://www.google.com)