

Working with Local PA Careerlink to Support Enrollment of Displaced Workers

Sandra Feather
Director of Enrollment Management
Penn State Worthington Scranton

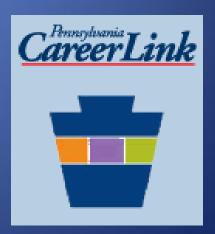


Objective

To showcase the marketing, recruitment and retention



efforts of a TAA funded adult learner



Worthington Scranton campus profile

- 1,178 fall 2013 official enrollment
- 97% Pennsylvania residents; highest of any campus
- 80% attend full-time
- 72.5% traditional-aged (17-23)
- 47.5% are male
- 45% first-generation college students
- 16% from minority groups
- AEC adult education coordinator
 - Liaison to all department

Campus Household Income

- Median Family Income \$48,096
- Student Aid Recipients 81%
- Average Need \$6,781





Careeerlink

- Lackawanna County
- Displaced Worker permanently laid off due to company closure
- Adult Worker Operations Director
 Cathy Gerard, adult guidance counselor
- Harrisburg TAA Supervisor
 James Reese



Marketing

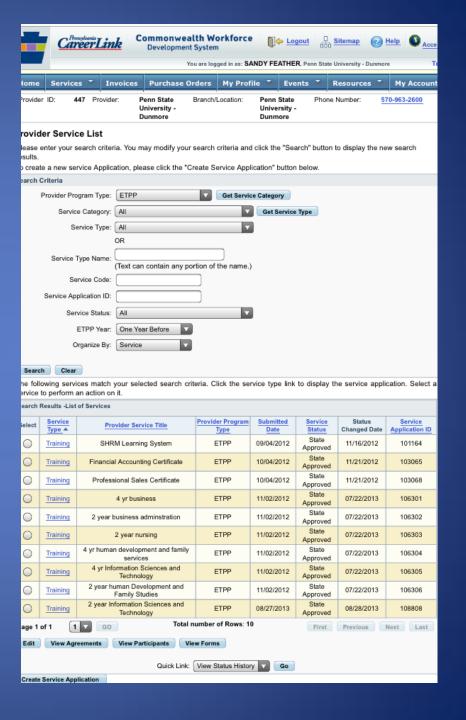
- August create and submit applications for approval
- Websites for careerlink and PSWS campus
- On campus collaboration
- On-site college fairs



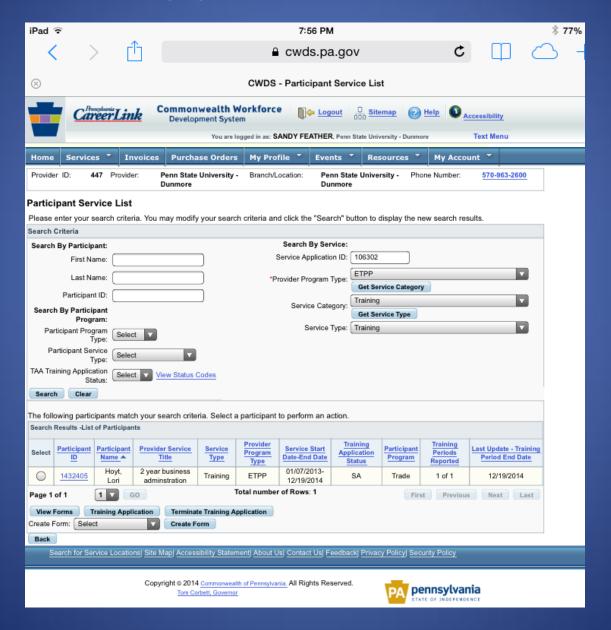
Careerlink Website



Program Approval



Service Application for Student



Recruitment

- Encourage face to face information session
 - Emotional
- Application fee waived (no out of pocket expenses)
- Educational Gap identify displaced worker
- Pre-transfer credit evaluation (transfer tool)
- Academic plan
- Semester by semester plan from academic adviser, including summers
- Total cost breakdown of tuition, fees and other by Bursar

Enrollment Letter



April 5, 2011

To Whom It May Concern:

This letter is to verify that Helen # 992965629 has been admitted to the Associate Degree program in Human Development and Family Studies Penn State Worthington Scranton effective Summer 2011.

Below is a semester by semester breakdown of the courses and credits that Ms. Helen will need to complete in order to receive her degree by the end of the Spring Semester (May) 2013.

SUM 2011 FALL 2011

HDFS 129 3.0 CREDITS HDFS 249 3.0 CREDITS

CAS 100A 3.0 CREDITS HDFS 301 3.0 CREDITS

HDFS 315 3.0 CREDITS

MATH 004 3.0 CREDITS

TUITION: \$ 3062.00 TUITION: \$ 6801.00

<u>SPRING 2012</u> <u>SUM 201</u>2

HDFS 311 3.0 CREDITS ART 3.0 CREDITS

 MATH 021
 3.0 CREDITS
 HDFS
 3.0 CREDITS

 ENG 004
 3.0 CREDITS
 AM ST
 3.0 CREDITS

PSYCH 100 3.0 CREDITS

TUITION: \$ 6801.00 TUITION: \$ 4960.00

FALL 2012 SPRING 2013

HDFS 6.0 CREDITS HDFS 395 6.0 CREDITS

BISC 004 3.0 CREDITS HDFS 3.0 CREDITS

ENG 015 3.0 CREDITS

TUITION: \$ 7344.00 TUITION: \$ 7344.00

Program Total: 66 credits

Estimated Tuition: \$ 36312.00

Additional Costs: \$ 4200.00

Total Costs: \$ 40512.00

Please feel free to contact me with questions.

Retention

- Weekly emails for attendance
- Weekly office conversation re: progress
- Monthly Learning Center updates
- Career introductions
- Internship by career services 1st summer
- End of semester progress to careerlink
- Email semester completion to Harrisburg



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Outcomes

- 5 years
 - 2010: 2 BUS, 1 HDFS
 - 2011: 4 BUS, 1 HDFS, 1 NURS
 - 2012: 2 BUS, 2 HDFS
 - 2013: 3 BUS, 2 HDFS, 1 IST & 3 NURS
- Graduates and follow up

